St John

# 2025 ANNUAL REPORT




St John NT Youth Leader **Grace Johnstone**

**St John Ambulance Australia LTD**
1 July 2024–30 June 2025

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St John

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St John Ambulance Australia acknowledges the Traditional Owners of the lands on which St John works, including the Traditional Owners of the lands on which our Australian, State and Territory offices stand: the Ngunnawal people, the Gadigal people of the Eora Nation, the Larrakia people, the Turrbal and Yuggera peoples, the Kaurna people, the Muwinina and Palawa peoples, the Wurundjeri Woi Wurrung and Bunurong Boon Wurrung peoples of the Eastern Kulin Nation, and the Whadjuk Noongar people. We pay our respects to their Elders past and present and acknowledge their ongoing connection and care for country.


Auditors HLB Mann Judd (NSW) Pty Ltd
Solicitors BAL (Bradley Allen Love) Lawyers, ACT; Minter Ellison



**St John Ambulance Australia Ltd**
1 July 2024 - 30 June 2025

St John Ambulance Australia is an Australian company limited by guarantee. We are a registered charity and Public Benevolent Institution under the Australian Charities and Not-for-profits Commission (ACNC). We are also a Registered Training Organisation (RTO) with the Australian Skills Quality Authority.

ABN 83 373 110 633 | ACN 633 627 899 | RTO number 88041

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# National Impact Snapshot 2024/2025

**3,319,557**
Estimated Australians supported through combined national services

## OUR PEOPLE

**11,914**
National Volunteers

**5,648**
Staff

**2,216**
Youth Members

**2,680**
Members of the Order

## FIRST AID IN SCHOOLS

**1,081**
Schools participated in free First Aid Training

**239,448**
Number of Primary and Secondary Students that received First Aid Certificates

## EVENT HEALTH SERVICES (EHS)

**12,886**
Events attended

**456,057**
Estimate of EHS hours

**51,030**
People given pre-hospital care

**2,290**
People transported from an event to hospital care

## FIRST AID TRAINING

**290,595**
People obtained a Statement of Attainment for completing an accredited First Aid Course

**392,479**
People are estimated to have attended free First Aid information activities

**18,867**
Workplaces received First Aid training

**204,475**
Estimated workers reached with First Aid training

**5,176**
Total number of courses offered by St John Ambulance Australia

## NON-EMERGENCY PATIENT TRANSPORT (NEPT)

**243,219**
People received NEPT services

**1,080**
NEPT vehicles

*All figures are based on aggregate data collated from States and Territories with attestations to accuracy. Some variables may apply in certain categories.*

# Top 5

Most Trusted Australian Charity

## TRUSTED NETWORK



A network that spans **8 States and Territories and an Australian Office** (Metropolitan, Regional, Rural, Remote)

Part of a global network of **44 Countries**

## AMBULANCE SERVICES

**419,496**
Triple Zero (000) calls answered

**247,338**
People transported to hospital

**603**
Ambulance vehicles

## QUALITY PRODUCTS

**3.8m**
Health consumables distributed

**400,000**
First Aid Kits distributed

**500**
Estimated Unique Product Types

## DISASTER RESPONSE & RESILIENCE

**43**
Natural disaster events attended

**667**
People directly deployed to disaster and resilience events

**990,512**
Estimated community members supported through disaster response

## WELLBEING & COMMUNITY SERVICES

**334,580**
Estimated people who received care to in the community though other community health and wellbeing services

## DRIVER FIRST AID PROGRAMS

**6,784**
Participants in Learner Driver First Aid

**1,036**
Participants in Truckie First Aid

## ST JOHN AEDS

**5,307**
AEDs sold across Australia

**10,136**
Number of AEDs accessible to community through Public Access Programs



*Cameron Oxley*

# Chancellor's Message

I am delighted to start my annual review with reflection on the celebration of a major milestone; 2025 is the St John Centenary of Youth in Australia. This is a significant achievement for our organisation, and for the many thousands of young people who have joined us, grown with us, and then served their communities with skill, dedication, and generosity. In this financial year we have seen wonderful activities related to our Youth Programs in each state and territory - and the celebrations continue. A great achievement was the completion of the internal Youth Impact Evaluation, and the commencement of the Oral History Project. Further details on the Centenary are shared later in this report.

In November last year, we again came together for our national 'Meetings Weekend' in Canberra. During this time, I was honoured to host the 2nd Annual Chancellor's Dinner. Our theme was an extension of "Thanks" to our Volunteers. We were delighted to host the Lord Prior of St John, Professor Mark Compton AM GCStJ at the dinner, and his address was a powerful reminder of the value of volunteerism (to the community and to our people), and the imperative of embracing our future leaders, and of promoting diversity within St John. My thanks to the Lord Prior for his unrelenting championing of Youth Programs in Australia and throughout the St John world, and the support he provides to the Australian Priory.

In June we announced the appointment of our new Priory Dean, The Very Reverend Dr Andreas Loewe CStJ. Dr Loewe joins us from his day job as the Dean of Melbourne at St Paul's Cathedral in the Anglican Diocese of Melbourne. Dr Loewe will provide a dedicated leadership and chaplaincy within our network. I express my sincere thanks to Bishop Richard Hurford OAM KStJ for his sustained service, wisdom, and dedication as Sub Prelate (now Dean).

This year I relished being able to attend several State and Territory Investitures and Award Ceremonies. I am always filled with pride and humbled when I hear our people's stories, contributions, and achievements.

As always, it has been a great pleasure to work with our colleagues in the Asia Pacific region, and it has been an honour to be the inaugural Chair of the St John Asia Pacific Regional Group. The Group continues to make a profound impact through the power of collaboration and shared purpose. Bringing together representatives from across the region, the Group fosters a strong spirit of partnership, mutual learning, and innovation. By sharing best practice, expertise, and resources, members strengthen their collective capacity to deliver care, build resilience, and serve communities across diverse contexts. This collaboration not only enhances the effectiveness of individual St John organisations, but also reinforces a shared commitment to compassion, service, and humanity that transcends borders.

This year we welcomed the new Australian Prior of the Order, our Governor General, Her Excellency the Honourable Samantha Mostyn AC, DStJ. The Governor General has taken a keen interest in the work of our frontline volunteers and young people, and is acutely conscious and appreciative of the impact St John makes across the country and the region. I would like to convey deep gratitude to the Honourable David Hurley AC DSC KSt J (Retd), our outgoing Prior, and Mrs Linda Hurley CStJ. Their engagement and support has been exceptional over many years, and they are committed to continuing to champion St John's work – remaining an important and valued part of our network.

As always, I express the appreciation I have for my colleagues on the Australian Priory Board and Federal Council for their time, leadership and genuine commitment to progressing the impact of St John. Together they ensure we maintain robust governance and long-term sustainability. Michelle Bruggeman retired from the board at the end of her term, and

> To our incredible St John Members, Staff, Volunteers, Partners, Supporters, and Friends, thank you for standing beside us in 2024/2025.



I would like to make mention of what a pleasure it was to work with her. Her strategic leadership, sound judgement, and deep expertise have left a lasting impact, and strengthened the organisation's governance and direction. I'm delighted to welcome Professor George Braitberg to the board, noting the exceptional health sector and leadership experience he will bring, with his background as an emergency physician, toxicologist and medical administrator.

I extend my thanks to Brendan Maher, CEO of the Australian Office, for his astute leadership, collaborative nature and plain hard work and dedication, which he brings to St John every single day. Thank you also to the staff of the Australian Office for their professionalism, hard work, and achievements – many of which you will read about in this report.

I also wish to extend my sincere gratitude to Peter LeCornu for his outstanding service as Deputy Priory Secretary (2017–2025) and his tireless dedication to St John Ambulance Australia and the Order. His calm leadership, deep knowledge, and quiet yet powerful influence has shaped every aspect of the Australian Priory's work, from governance and ceremony to training and honours. On behalf of the Australian Priory, we offer our heartfelt thanks and enduring respect for his years of exceptional service and unwavering commitment.

An accomplishment of note this year was the collective progress with the National Brand Unity Initiative. This significant, year-long body of work, incorporating co-design between all States and Territories and the Australian Office, culminated in our refreshed identity and brand direction. This promises to yield great opportunities for many years to come. These projects are not easy and present us with challenges in our ways of working together and building consensus for change. Progress such as this is testament to the goodwill and strategic collaboration that exists within our Federation. Like so many things which happen quietly in the background, this project required (and received) cooperation and collaboration from our senior leaders and various staff around the country. I am so grateful to our state and territory representatives for respectfully advocating strongly for their jurisdictions, whilst keeping one eye on the bigger picture and the opportunity to help make St John in Australia greater than the sum of its parts – better together.

Finally, I finish by noting that this financial year brought us to the end of our 2022-2025 Strategic Framework, and therefore to the start of a process of reflection and planning. The Board, Australian Office Staff, and National Leadership Group, with stewardship from Brendan Maher, have reviewed with pride and satisfaction on how much has been achieved. We look forward to soon sharing with you our renewed strategic direction – remaining committed to our mission, vision and values, whilst embracing innovation and opportunities for greater impact.

To our incredible St John Members, Staff, Volunteers, Partners, Supporters, and Friends, thank you for standing beside us in 2024/2025. Your passion, generosity, and steadfast commitment and support continue to make an extraordinary difference in our communities.



**Cameron Oxley**

*Brendan Maher*

# CEO's Message

This has been another tremendous year of milestones for St John. I want to start by acknowledging every staff member, volunteer, Order member and supporter, who has contributed to our successes. Together, we collectively provided services and supports that helped over 3.3 million Australians.

In 2025 we commenced St John's Centenary of Youth – a celebration of engagement, achievement and volunteering over the decades. Our recent national evaluation of the Youth Program, found its significant positive impacts on first aid knowledge, self-esteem, and career aspirations. To all our Youth Members, and to the people who make this program possible, we express our gratitude.

This year, St John was proud to be acknowledged by the Australian public as one of the most enduringly reputable charity brands, again achieving a top 5 rank in the benchmark top 40. This put us in good stead for our Brand Unity Initiative - a huge undertaking by the Australian Office, and all States and Territories, to ensure our brand remains relevant and powerful. You will see our new unified brand starting to come to life, including in this report. This is just one of the ways we are evolving for sustainability and impact, whilst embracing an essence of "Together, prepared to help."

In November 2024, the Australian Office hosted a series of events that brought people together from across the network to discuss strategic direction and operations, and to participate in activities that unite us. This included our popular Chancellor's Dinner at Old Parliament House, Priory Church Service at St Paul's Anglican Church, annual Chapter meeting, a Parliamentary Friends of St John event, and National Drive-a-Thon activation at Australian Parliament House. National events form an important part of the Australian Priory schedule, and I want to particularly acknowledge all the staff who wear many hats to make these events a great success. This was especially notable in the planning stages of hosting Grand Council 2025 – brining the world-stage to Canberra. We look forward to providing more details on this in next year's report.

Significant achievements this year have included: the launch of a national lottery and drive-a-thon; restructure and improvement of our operations and finance function; successful evaluation and growth of Driver First Aid programs; launch of new Business Enterprise System websites; major review of our national cybersecurity posture; work to progress our government advocacy; reinforcement of child safeguarding practices; activation of major partnerships; growth of our online shop and health products range; and ongoing deployment of our gold-standard Registered Training Organisation, which enabled 290,595 people to receive accreditation certificates in First Aid.

I was privileged to participate in the 2024 Grand Council meetings in Wales, with my international colleagues, where we examined a theme of volunteering in ever-evolving health sectors. This was a theme that we continued to extend locally, as we embarked on a now annual "thank you" campaign for Australian Volunteers.

I am always buoyed to see the power of collaboration within St John, and I would like to acknowledge my valued colleagues the National Leadership Group and Federal Council. These groups of State and Territory CEOs and Chairs, ensure that our federation remains nimble and sustainable, with strong governance. I am grateful for the respectful yet robust engagement we are able to have as a network, to address and progress matters of importance. I would also like to acknowledge the many committees and groups that are integral to our strategic and operational work, notably: Communications Community of Practice, National Commercial Group, National Training Group, National

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Youth Managers Group, Business Enterprise System Group, the Innovation Group, National Partnerships Group, and the Historical Society.

I make special mention of Cameron Oxley GCStJ, Chancellor of the Australian Priory. Cam is a champion of the Australian Office and always goes above and beyond to support and advocate for the people of St John. We were all very happy to see him reappointed in his role for another triennium.

Thanks also to the members of the Australian Priory Board, who have played a hands-on role in the review and preparation towards our next strategic planning cycle. I would like to offer my best wishes to outgoing director Michelle Bruggeman, who has been a pleasure to work with and who has added significant input and value. I welcome George Braitberg AM, who brings exceptional skills and perspectives to the board and St John.

Thank you to our always inspiring Professor Mark Compton GCStJ, our Lord Prior, for his unwavering support of St John internationally, and in Australia. His presence at our events and interest in our work is of particular significance during our Centenary of Youth, given Mark's humble beginnings as an Australian Cadet, to his continued advocacy of youth programs on the world stage.

This year also marks the retirement of two highly respected figures within St John, Peter LeCornu, Deputy Priory Secretary, and the Rt Revd Richard Hurford OAM KStJ, Priory Dean. Both have made an extraordinary impact and offered unwavering support and friendship throughout their years of dedicated service. I wish to express my deepest appreciation for their guidance, leadership, and lasting contributions to St John.

I also make important mention of the Governors General who have represented St John this financial year as our Priors: The Honourable David Hurley AC DSC (Retd) KStJ; and Her Excellency the Honourable Samantha Mostyn AC DStJ. We are very grateful for such authentic, active and approachable leaders – reflecting their genuine interest in the work of St John, and the wellbeing of Australian communities. We look forward to continuing these professional collaborations to extend our community impact.

This annual report provides a snapshot of the year's achievements and impact, but merely scratches the surface of the true efforts of our staff, volunteers and members. To my highly skilled and tirelessly dedicated Australian Office Team, I offer you my gratitude and congratulations on yet another phenomenal year. Your friendship and support make being CEO of St John Ambulance Australia an enjoyable and proud endeavour every day.

We hope that you will enjoy reading this years annual report.



**Brendan Maher**

*Australian Priory*

# Board of Directors



**Cameron Oxley GCStJ — Chancellor, LLB, BSc**

Cameron is a highly respected and experienced Director within the not-for-profit sector with a passion for community service. He is a litigation lawyer and leading insurance law practitioner with over 30 years of experience in the corporate sector, including as a Partner at Australia's largest law firm, Minter Ellison. Cameron has a deep understanding and respect for volunteerism and is actively engaged in community organisations, including as a long-term volunteer for Mt Buller Volunteer Ski Patrol. He holds an extensive international, national and regional perspective of St John's operations, governance and extended networks. He has previously served as Chairman of the Board of St John Ambulance Victoria. In 2024 Cameron was promoted to Bailiff Grand Cross in the Most Venerable Order of St John.



**Michelle Bruggeman, GAICD, B.A, Grad. Dip. Business Administration (outgoing)**

Michelle has over 30 years' experience across the corporate, government and not-for-profit sectors, focusing on stakeholder management, customer service excellence, and transforming business systems to achieve business growth and results. She is an experienced Director and Non-Executive Director - stewarding effective governance, innovation and collaboration. Michelle has been an Executive with one of the largest YMCA Associations in the world (YMCA Victoria) and was previously Director of Melbourne Zoo, where she took pride in transforming the organisation into a world-leading conservation facility. Michelle is the Chief Operating Officer for Australia's third largest National retirement lifestyle organisation, Levande.



**George Braitberg, OStJ AM MBBS FACEM FACMT FRACMA MBioethics MHlthServMt Dip Epi Biostats (incoming)**

Professor George Braitberg is an emergency physician, toxicologist and medical administrator with 36 years of experience. He is Professor of Critical Care at the University of Melbourne and Professor/Director of Emergency Medicine Research at Austin Health. He is a Fellow of the American College of Medical Toxicology, the Australasian College for Emergency Medicine, the Royal Australasian College of Medical Administrators, and the International Board of Disaster Medicine. He holds a Masters in Bioethics and Health Services Management. Professor Braitberg also serves on the boards of the Melbourne Holocaust Museum and the Peter MacCallum Cancer Hospital. He has published more than 120 journal papers and book chapters, with research interests spanning toxicology, disaster and terror medicine, ethics, and acute emergency care. He was appointed a Member of the Order of Australia in 2018, received the Australasian College for Emergency Medicine Service Award the same year, and was made an Officer of the Order of St John in 2019.



*Dr Kathryn Zeitz was unable to be present for the Board photo.

*Australian Priory*

# Board of Directors



**Dr Glendon Farrow, OAM, GAICD, MBBS (Hons), MBA, FRACS, AFRACMA**

Glen is a former healthcare director, general and paediatric surgeon. His career includes executive roles at Royal North Shore, St Vincent's Hospital Sydney and Sydney Children's Hospital Network, as well as several deployments with the Australian Defence Force as a surgeon and unit commander. He has seen first-hand the human suffering caused by war and natural disasters, serving in Rwanda in 1995 and in Indonesia for tsunami relief in 2004. He is a Council Member of the Medical Benevolent Association NSW/ACT and newly appointed as a Board Director with RSL (NSW) Lifecare. Glen joined Council in May 2020 receiving an OAM in January 2024 for service to military medicine and patient safety.



**James Goodwin OStJ, GAICD, B.Comms**

James is an accomplished Director and Non-Executive Director serving as the CEO of Accommodation Australia. He was previously the Chief Executive of the Australian Airports Association for more than four years including leading the sector through the pandemic and then the recovery period. He is one of two state representatives of the Australian Priory Board, having fulfilled a role as Director with St John Ambulance ACT for 10 years, including four years as Chair of the Board. James is a highly skilled communicator with a background in media, communications, government relations, public policy and corporate affairs. He has worked across the travel, transport, infrastructure, aviation, automotive and education sectors. He is a Board Member of Canberra Institute of Technology (CIT) Solutions and has also served on the ACT Road Safety Advisory Board and Road Safety Fund. James is an Officer in the Order of St John. He studied journalism, politics and law in Canberra and grew up in regional New South Wales.



**Karen Limb CStJ, FCPA, GAICD, MBA, BAcc**

Karen is a seasoned Non-Executive Director with a background in accounting and executive leadership. Her extensive experience includes roles as Chief Financial Officer, Chief Operating Officer, and General Manager within large private and public organisations across Australia and the UK. Currently, she serves as the Director of Business at St Peter's Girls' School in Adelaide, South Australia. She served for nine years on the Board of St John Ambulance South Australia, including five years as Chair, and now continues her contribution at a national level as a Board Member of St John Ambulance Australia. Karen has also served on the Board of the Adelaide Symphony Orchestra for nine years. In recognition of her significant service, Karen has been appointed a Commander of the Order of St John.



**Sean McGuinness CStJ, BCom (Acc/Fin), FCA. FAICD**

Sean has more than 25 years' experience internationally as a CFO and finance leader spanning the domains of Energy and National Resources, Consumer Packaging, Health in the full profit, private equity and the profit for purpose sector. He has extensive mergers and acquisitions experience specialising in large scale domestic and international acquisition, integration, and divestment transactions. Professionally he focuses on working with businesses to transform their finance functions and assisting boards with governance and cultural reform. Sean is a highly experienced profit-for-purpose leader creating meaningful change and impact. Sean is Chair of the St John Ambulance Australia NSW Board where he provides leadership for the development of the St John brand, mission and purpose, and is a Director of the Lung Foundation of Australia. A Commander of the Order of St John, Sean is also a Fellow of both the Australian Institute of Company Directors and the Institute of the Chartered Accountants Australia & New Zealand.



**Christine Williams - B.Ec (Hons), MBA, Adv Dip Fin Ser (FP), Adv Dip GRC, CISA, CISSP, FAICD**

Christine has over 35 years' experience as a Non-Executive Director. She has specialist skills in economics, financial planning and modelling, risk management, cybersecurity, and data science. She has held C-suite roles in the private sector, was a Senior Executive Service (SES) Officer in the Commonwealth Government in several agencies and founded the ABS Centre for Data Integration. Christine is currently Vice President of the Economic Society of Australia (ACT Branch), and Membership Secretary of the ISC2 Canberra Chapter. She is currently providing cyber assurance services to the Department of the Treasury.



**Dr Kathryn Zeitz CStJ MN Ph.D**

Kathryn has an extensive background in healthcare service delivery. She is the Chief Executive Officer of the Australian College of Nursing, and prior to this was the Deputy Chief Executive Officer and Executive Director Clinical Governance for the Central Adelaide Local Health Network. As a Registered Nurse experienced in acute health operational management, Kathryn has developed interests in service quality and improvement, consumer support and patient-centric health care. She completed her PhD in clinical nursing at the University of Adelaide and has a broad research profile. Kathryn is both an Adjunct Associate Professor with Flinders University and Adjunct Professor for The University of Adelaide. Kathryn's roles across St John have been diverse, commencing in her early days as a St John Cadet. Kathryn is a Commander in the Order of St John.

*About us*

# St John Ambulance Australia

St John Ambulance Australia is a national, community-driven organisation with a proud 142-year history of service across the nation. Recognised as one of Australia's top 5 most trusted charities, our reputation reflects the dedication of a combined network of around 24,000 skilled staff, volunteers, youth and members, as well as the quality of our services and programs.

St John empowers individuals to develop the skills, knowledge, and confidence to provide first aid in homes, workplaces, schools, and public spaces. This includes life-saving actions such as CPR and the use of defibrillators in response to sudden cardiac arrest. Our multi-modal accredited first aid courses are delivered as a best practice Registered Training Organisations (RTO), and we also facilitate non-accredited training options, awareness raising and community wellbeing campaigns.

We are part of a global network operating across 44 countries, united by the purpose of relieving sickness, suffering, and distress, and preserving human life. In Australia, our federated network includes eight State and Territory St John entities and an Australian Office, working together to create positive change and respond to the needs of diverse people and communities.

Our programs and services vary across jurisdictions and include, ambulance services, first aid training, free first aid education for school children, event health and medical services, patient and coronial transport, community outreach and education, ophthalmic care, disaster response and recovery, youth programs, workplace first aid audits and restocking, health advocacy, and wellbeing initiatives that strengthen community resilience. St John Ambulance Australia also operates a social enterprise business unit that supplies high-quality first aid products, including first aid kits, automated external defibrillators (AEDs), and other health supplies, whilst contributing to sustainability.

At the heart of St John's impact is a network of over 11,900 volunteers, united by a shared commitment to physical and mental wellbeing, and a passion for serving their communities. It is through this spirit of volunteerism that our organisation continues to grow, sustain, and deliver meaningful outcomes across Australia.

*Together, we are prepared to help.*

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**Mission**

Lead globally in first aid, health and medical responses to community healthcare needs



**Vision**

Be the trusted leader in responsive health care and wellbeing support for all Australians



**Values**

Respect, Unselfishness, Excellence, Openness and transparency, Devotion, Togetherness, Diversity and inclusiveness, Faithfulness

*About us*

# Strategic Pillars

## Impact & Influence

Advocate for the delivery and continuity of National goals - particularly in relation to high-quality, accessible and equitable health services, First Aid training and education, access to defibrillators, and embracing volunteerism. This includes leadership for the wellbeing of all Australians.



## Collaboration

Facilitate collaboration with the State and Territory entities of St John — fostering shared service models and collaboration to improve accountability, service reach and strength, positive impact, and organisational excellence. Uphold the value and integrity of our national brand and RTO compliance.



## Sustainability

Ensure long-term financial, environmental and social sustainability with a focus on sound practices, capacity building, profile raising, strategic relationships, innovation and ethics, and safety. Build on the commitment to reconciliation, inclusion and diversity.



## The Order of St John

Uphold all requirements, duties and obligations to the International Order of St John in accordance with the Constitution, while engaging proactively with our global networks, and the Asia-Pacific region.



# National Leadership

St John is comprised of eight separate but unified entities with a head office in each state and territory, and an Australian Office based in Canberra. The CEOs of these entities collectively form our National Leadership Group, while the CEOs and Board Chairs form our Federal Council. Along with our National and State Based Boards, these are the key strategic, operational and governance decision-making forums for St John Ambulance Australia.

## Australian Capital Territory

**Chair:** James Goodwin OStJ
**Acting CEO:** Greta Evans (July - September 2024)
**CEO:** Martin Fisk (from September 2024)

## New South Wales

**Chair:** Sean McGuinness CStJ
**CEO:** Dominic Teakle

## Northern Territory

**Chair:** Peter Carew MStJ
**CEO:** Andrew Tombs

## Queensland

**Chair:** Glen Morrison OStJ
**CEO:** Peter Maher OAM (to April 2025)
**CEO:** Peter Warrener (from March 2025)

## South Australia

**Chair:** Mary Patetsos
**CEO:** Mark Groote (to February 2025)
**Interim CEO:** Maree Geraghty (from March 2025)

## Tasmania

**Chair:** Brad Watson
**CEO:** Andrew Paynter

## Victoria

**Chair:** Mark Engel OStJ
**CEO:** Gordon Botwright OStJ

## Western Australia

**Chair:** Sally Carbon CStJ
**CEO:** Kevin Brown

## Australian Priory Office

**Chancellor:** Cameron Oxley GCStJ
**CEO:** Brendan Maher

# National Groups & Committees

## Communications Community of Practice

Amy Reid **SA**
Anita Truninger **NSW**
Emma Klinakis **VIC**
Enita Hampton **AO**
Jacinta Johnstone **ACT**
Jeannette Button **NT**
Joanna Curteis **TAS**
Rachel DeBrenni **QLD**
Smiljka Dimitrijevic **WA**

## National Commercial Group

Adrian Watts **AO**
Colin Southam **NT**
Darryl Stewart **QLD**
David Loiacono **VIC**
Dilhan De Silva **NPSU/AO**
Dominic Coppola **SA**
Leanne Bott **WA**
Martin Fisk **ACT**
Peter Ayres **VIC**
Rebecca Skeete **NSW**
Trent McHugh **TAS**

## National Training Group

Adrian Watts **AO**
Andy Jonatan **AO**
Dr Arabella Koliwan **PNG**
Bianca Iwashkiw **VIC** EHS
Carol Anderson **AO**
Debbie Bates **NT**
Jennifer Sorthi **AO**
Kahla McKinless **QLD**
Katrina Hansen **SA**
Mandy Paradise **NT** EHS
Mark Hutchings **NSW** EHS
Mark Linkson **AO**
Nathanael Semmler **ACT**
Peg Wymond **AO**
Peta Marshall **WA**
Shilpi Grover **AO**
Stacey Thomas **TAS**
Stan Thomas **AO**
Sue Purkiss **NSW**
Tamara Brown **VIC**
Taleaha Dawson **NT** ECC

## National Youth Managers Group

Alistair Dunn **VIC**
Benjamin McClure **NSW**
Fairlie Tucker **AO**
Felix Ho **AO**
Geoff Degenhardt **SA**
Karen Calwell **VIC**
Lyndell Savage **WA**
Mark Ferguson **AO**
Oresti Rakkas **NT**
Patrick Harman **WA**
Peta Marshall **WA**
Rehua Tunks **QLD**
Robina Haines **WA**
Tom Sugget **QLD**
Makaylia Ravlich **NT**
Tyson McNamara **VIC**
Vanessa Henry **TAS**

## National Brand Partnerships Group

Amy Reid **SA**
Angelina Robins **WA**
Anita Truninger **NSW**
Fairlie Tucker **AO**
Fiona Burgman **ACT**
Jane Johnson **QLD**
Jeannette Button **NT**
Joanna Curteis **TAS**
Shannon Gilmore **VIC**

## Business Enterprise Systems Group

Adrian Watts **AO**
Andrew Paynter **TAS**
Andrew Tombs **NT**
Brendan Maher **AO**
Chamil Gallage **SA**
Mark Groote **SA**
Maree Geraghty **SA**
Martin Fisk **ACT**
Peter Maher **QLD**
Peter Warrener **QLD**
Shay McAuley **AO**

## National Product Innovation Committee

Darryl Stewart **QLD**
Dilhan De Silva **NPSU/AO**
Karen Knight
Leisa Ririnui **WA**
Ling He **NPSU/AO**
Raechella Smith **VIC**
Saad Mizra **NSW**
Valerie Bickell **NPSU/AO**

## Training Innovation Council

Adrian Watts **AO**
Brendan Maher **AO**
Colin Southam **NT**
Darryl Stewart **QLD**
Katrina Hansen **SA**
Johanna Curteis **TAS**
Damon Quinn **NSW**
Sue Perkiss **NSW**
Lauren Morley **VIC**
Tamara Brown **VIC**

*Who we are*

# Australian Office

The Australian Office of St John Ambulance Australia comprises a team of multi-disciplinary, professional staff that support shared services, programs and advocacy efforts across the organisation nationally. This includes responsibility for the organisation's Registered Training Organisation status, and custodianship of the St John brand in Australia.

Staff cover a range of functions including: training, education and compliance; policy and child safeguarding; operational and financial management; brand management, marketing-communications and advocacy; strategic programs; partnerships; information technology and digital transformation; and executive and administrative support.

The Australian Office also operates our National Product Sourcing Unit with a team of staff working across innovation, supply chain management, warehousing and logistics, accounts and sales, to ensure that St John provides the very best First Aid, health and medical supplies.

The Australian Office Team further administers and collaborates with various national groups, committees, and sub-committees that are integral to our shared strategy and activities with our wider network.

St John Ambulance Australia also oversees the Priory Honours and Awards program and further manages all Priory functions in relation to commitments to St John International (and The Order of St John) – as part of a working chivalric order steeped in a long history of humanitarian aid.

# The Australian Office Team

## Priory & Executive

**Chief Executive Officer**
Brendan Maher

**Manager: Executive & Priory**
Kylie Seidel

**Admin Officer**
Teryn Edwards
*(July 2024 – January 2025)*;
Gabrielle Lhuede *(From January 2025)*

## Finance

**Chief Operating Officer**
Adrian Watts

**National Finance Officer**
Brad Speller

## Partnerships & Strategic Programs

**Strategic Programs & Partnerships Manager**
Fairlie Tucker

**Child Protection & Policy Officer**
Bj Edith-Mae

## Brand and Communications

**National Manager, Brand & Communications**
Enita Hampton

**National Communications Officer**
Mliette Ornelas

**National Marketing Officer**
Kaye Mata

## National Product Sourcing Unit

**Commercial Director**
Dilhan De Silva

**Purchasing Manager**
Ling He

**Purchasing Coordinator**
Uday Singh

**Product/Quality Coordinator**
Valerie Bickell

**Finance Manager NPSU**
Debi Thompson

**Accounts Coordinator**
Lana Phan

**Ecommerce Manager**
Karmen Hardi

**Ecommerce Coordinator**
Amanda Farrugia

**Warehouse Manager**
Jhay Jasmin

**Warehouse Officers**
Nick Mallia
Shannon Bateup-Ponce

## Australian Office Volunteers

**Youth Project Officers**
Mark Ferguson
Kimberlee McKay

**National Youth Officer**
Felix Ho

**National Media Advocate**
Mark Molloy

**Community Outreach Mascot**
Charlotte Donnelly

## Digital Transformation Team

**National IT Program Manager (now Chief Information Officer)**
Shay McAuley

**Technical Product Manager**
Ryan Kellow

**Full Stack DevOps Manager**
Jonathan Liu

**Full Stack Developer**
Frank Ge

**ICT Service Delivery Manager**
Shane Bollard

**Salesforce Administrators**
Rakesh Tadisinia
Thiru Kandasamy
Avril Cook

**eLearning Projects Officer**
Charlie Bartak

**eLearning Digital Media Designer**
Luke Brown

## Training & Development

**National RTO Manager**
Jennifer Sorthi

**Learning Resource Development Manager**
Carol Anderson *(until January 2025)*

**RTO Compliance Coordinator**
Shilpi Grover

**RTO Quality Office**
Andy Jonatan

**Learning Resource Development Officer**
Peg Wymond

**National TAE Lead Trainer**
Stan Thomas

**SJX Product Manager**
Mark Linkson

**National Clinical Governance Lead**
Shannon Field

# Reconciliation Journey

We acknowledge the Traditional Owners and their custodianship and care of the lands upon which St John operates across Australia. We pay our respects to Elders Past and Present, and extend our respect to all Aboriginal and Torres Strait Islander People across Australia's diverse communities, and within the St John community of staff, volunteers, members and supporters.

In 2024/2025 St John Ambulance Australia continued to action its National Reconciliation Charter. Our tangible commitment areas include; **Pride; Sharing; Respect; and Growth.**

## St John National Reconciliation Charter

This is a national charter, produced in consultation with Aboriginal and Torres Strait Islander owned organisations and people, aimed at improving cultural inclusivity and advancing reconciliation. It supports the Reconciliation Action Plans produced at State and Territory level. The Charter comprises four commitments and 15 deliverables that drive reconciliation initiatives.

## The Charter is underpinned by St John's commitment to:

**Values:** respect, unselfishness, excellence, openness and transparency, devotion, togetherness, diversity and inclusiveness, and faithfulness.

**Australian Priory Strategic Framework Pillars:** impact and influence, collaboration, sustainability, and the Order of St John.

**The United Nations Declaration on the Rights of Indigenous People:** the role that Australian organisations can play in upholding rights.

**Reconciliation Australia's five dimensions of reconciliation:** race relations, equality and equity, institutional integrity, unity, and historical acceptance.

## Our Vision for Reconciliation:

All Australians respect and recognise Aboriginal and Torres Strait Islander people and cultures as an important part of our society, and St John Ambulance Australia, as a national organisation, plays a significant role in reconciliation and healing.

In our commitment, we strive toward reconciliation through understanding, acknowledging Australia's history and recognising the past injustices against Aboriginal and Torres Strait Islander people. We will take actions that contribute to a more equitable and harmonious Australia.

# Parliamentary Friends *of St John*

Throughout the year we have appreciated the support and engagement of the Parliamentary Friends of St John Ambulance Australia. In November 2024, this cross-partisan group came together, engaging in meaningful discussions about issues relevant to the St John network across the country. The group gathered at Australian Parliament House to explore St John's role in national disaster response and resilience.

The event brought together Members of the Federal Parliament, St John ACT volunteers, and staff representing St John Ambulance Australia and its State and Territory organisations. Speakers included St John Ambulance Australia Chief Executive Officer Brendan Maher, Chancellor Cameron Oxley, Senator Andrew McLachlan CSC, and St John volunteer and paramedic Lance Gray, each sharing insights into the organisation's growing and vital role in supporting communities before, during and immediately beyond times of crisis.

The topic of disaster response and resilience remains a central focus for St John, particularly as Australia continues to experience increasing occurrences of bushfires, floods, and other extreme weather events.

For the 2024/2025 period, disaster response has been identified as one of five key national advocacy priorities for St John Ambulance Australia. Other priority areas include; First Aid training for communities; Public Access Defibrillators; Driver First Aid; and the organisation's broader contribution across Australia and the Asia-Pacific region. In addition to these advocacy areas, St John continues to engage governments in dialogues on the importance of volunteerism — as one of Australia's largest mobilised volunteer workforces.

**Parliamentary Friends 2024/2025**

We acknowledge and thank the Parliamentary Friends of St John Ambulance Australia:

- Senator Anne Ruston Senator for South Australia
- Senator Paul Scarr, Senator for Queensland
- Senator Andrew Bragg, Senator for New South Wales
- Hon Nola Marino MP, Member for Forrest
- Ms Jenny Ware MP, Member for Hughes
- Mr Julian Leeser MP, Member for Berowra
- Mrs Melissa McIntosh MP, Member for Lindsay
- Hon Michael McCormack MP, Member for Riverina
- Mr Bert van Manen MP, Member for Forde
- Dr Anne Webster MP, Member for Mallee
- Ms Rebekha Sharkie MP, Member for Mayo
- Dr Mike Freelander MP, Member for Macarthur
- Dr Carina Garland, Member for Chisholm
- Mr Steve Georganas MP, Member for Adelaide
- Mr David Smith MP, Member for Bean
- Mr Dan Repacholi MP, Member for Hunter
- Senator Louise Pratt, Senator for Western Australia
- Hon Kristy McBain MP, Member for Eden-Monaro
- Ms Alicia Payne MP, Member for Canberra
- Senator Dorinda Cox, Senator for Western Australia
- Senator Tammy Tyrrell, Senator for Tasmania
- Senator the Hon Carol Brown, Senator for Tasmania (Co-Chair)
- Senator Andrew McLachlan CSC, Senator for South Australia (Co-Chair)





*St John Ambulance*

# Drive-A-Thon

In a remarkable display of togetherness, dedication and community service, 2024 saw St John embark on its inaugural Drive-a-thon. This nationwide initiative, brought to life by St John South Australia and backed by all States and Territories, began on 16 October in Darwin. Together, 14 teams of four drivers (both staff and volunteers from many vocations) drove around Australia covering a whopping 16,000 kilometres during the 9-week period.

Throughout the journey, the teams stopped in communities big and small, providing free CPR education to thousands of Australians and distributing over $50,000 of Automated External Defibrillators (AEDs) to regional and rural areas, significantly enhancing the emergency response capabilities of these communities.

Key supporter Bunnings Warehouse opened its doors to the Drive-a-thon at over 30 locations nationwide. These stops served as hubs for public engagement, where team members demonstrated proper CPR techniques, explained the use of AEDs, and informed locals about St John services in their respective areas.

The initiative also received substantial support from Discovery Parks, who provided accommodation for the teams throughout their journey, and hosted community barbecues in their parks. Furthering the goal of providing vital knowledge to communities, these events offered park guests opportunities to learn CPR, extending the reach of the Drive-a-thon's educational mission.

To document this extraordinary journey, Channel 7 collaborated with St John to capture footage for a TV special. This program, aired nationally on December 15, following the St John Ambulance Carols by Candlelight in Adelaide.

The St John Drive-a-thon was as a testament to the power of community engagement and the importance of widespread first aid knowledge. This ambitious roadshow reflects the dedication of all participants and the generous support of partners, collectively contributing to a safer, more prepared Australia. It also enabled the St John network to extend its collaboration, and to learn new ways of sharing information, assets, stories and impact.

St John Ambulance
DRIVEATHON




WELCOME
ALICE SPRINGS


NGS
ouse
FREE
CPR
Training








Be the difference

*Year in Review*

# Training and Development

> “Behind every certificate issued, every standard implemented, and every course delivered is a team of passionate professionals committed to saving lives through training excellence. The National Training Team’s strength lies not just in what we deliver, but in how we collaborate, adapt, and lead with purpose.”

The National Training Team had a transformative year, marked by innovation, collaboration, and measurable impact. Responsible for the delivery and governance of both nationally accredited and non-accredited training programs, the team continued to play a vital role in shaping the quality of education and ensuring high standards and compliance across seven states and territories (excluding Western Australia who maintain their own high quality RTO).

During the 2024/2025 financial year, the National Training Team issued a significant number of accredited First Aid certificates and non-accredited certificates, demonstrating vast scale, and broad national reach.

The Certificate IV in Training and Assessment programs engaged over 140 participants, resulting in 93 qualifications being issued, contributing to the growth of the qualified trainers workforce across the St John network.

Trainer capability was strengthened through 1,364 professional development engagements on the St John Engage platform, which continues to provide access to industry experts and best-practice insights. Face-to-face events further supported professional development. This included the Training Managers Meeting in November 2024, and a collaborative standards implementation workshop in May 2025, which united the RTO with State and Territory training teams in preparation for the 2025 Standards.

Beyond this, system improvements were also front and centre, with the enhancement of governance and operational efficiency. The implementation of Octossure, a compliance management system, strengthened oversight and regulatory alignment. Additionally, 290 users were onboarded to NovaCore, the Document Management System, including 270 trainers, 12 National Training Group members, and eight Training Team staff.

In March 2025, The Australian Office took over management of SJX, St John’s premier training platform, ensuring national centralisation. Work with State and Territory offices and development partner StartBeyond is underway to enhance and build new capabilities into the platform.

The success of 2024/2025 reflects the National Training Team’s expertise, hard work and commitment to high-quality education, alongside its national stakeholders.

*Powered by People. Driven by Purpose.*

## Key Achievements

**196,353**
Accredited First Aid certificates issued

**4,221**
Non-accredited certificates issued

# Meet the team



**Chief Operating Officer**
Adrian Watts



**National RTO Manager**
Jennifer Sorthi



**RTO Quality Office**
Andy Jonatan



**RTO Compliance Coordinator**
Shilpi Grover



**SJX Product Manager**
Mark Linkson



**Learning Resource Development Manager**
Carol Anderson



**Learning Resource Development Officer**
Peg Wymond



**National TAE Lead Trainer**
Stan Thomas



**National Clinical Governance Lead**
Shannon Field

*Year in Review*

# National Product Sourcing Unit

## The NPSU continues to offer high quality and innovative products, delivered with high service levels to all St John States, Territories, and our customers nationwide.

Throughout 2024/2025, the National Product Sourcing Unit (NPSU) produced a financial turnover of $24 million with 11 FTE's, continuing its run of highly successful years delivering high-quality outcomes nationally. Of this, $13 million was product sourcing and supply to States and Territories at cost, approximately 9 Million dollars in online sales and a further 2 million dollars in national client billing for training and restocking.

This financial year marked significant progress in product development, market growth and strategic positioning. The NPSU has expanded the St John product range and has had significant success in strengthening the brands leadership within the AED market.

The exclusive national AED contract with Zoll was successfully renewed, until 2030, with an underpinning revenue of approximately $20 million per annum. In addition to this, a new five-year agreement was secured with Vivest, which will enable the introduction of St John Branded AEDs for entry and mid-range demographics. Together, these agreements ensure St John remains the national leader in AED supply, while advancing both mission and margin-based objectives. This project included TGA registrations as a sponsor for the Australian market.

The NPSU also developed a strategic plan for both AEDs and e-commerce to guide growth and investment through to 2028. This plan provides a clear direction for the NPSU's future priorities and ensuring alignment with larger organisational goals.

To strengthen international relationships and enhance visibility of supply chain operations, the NPSU led a high-level delegation to China. This visit involved the Chancellor, Australian Priory CEO and senior State and Territory commercial leads, providing a valuable opportunity to engage directly with suppliers and gain greater understanding of the complexities of the global supply chain.

Recognition of service excellence was also achieved, with the NPSU being named a finalist for the prestigious Online Retail Industry Awards (ORIAS), for customer excellence.



# Key Achievements

**$24.5m**
NPSU Sales Revenue

**$9.7m**
National Online Sales

**$2.4m**
National Client Billing

**$12.5m**
National Products Supplied to States/ Territories

**400k**
St John First Aid Kits Supplied

**3.8m**
St John Consumables Supplied

**28,800**
Customer Orders Processed

**85**
Shipping Containers

**1,615**
AEDs Sold

**47**
New Products Developed

**38**
Products Launched

**11%**
Growth in National Online Shop

**98**
Net Promoter Score (NPS)

**4.5/5 Star**
Customer Satisfaction Score (CSAT)

*Year in Review*

# Digital Transformation

> This year we were proud to support St John NT with the launch of their brand-new website sporting numerous cutting-edge self-service features to better serve our B2B Training customers.

The Digital Transformation Team at St John Ambulance National Office continues to serve as a central, multidisciplinary capability driving the organisation's digital evolution and safeguarding its technology investments.

Throughout the year, the team has played a pivotal role in managing and enhancing the St John Business Enterprise System (BES), a suite of integrated Software as a Service (SaaS) platform that support the organisation's commercial operations, charitable mission, and regulatory compliance. Through ongoing stewardship and operational oversight, the team has ensured the reliability, performance, and strategic alignment of these systems.

A key focus has been extending BES capabilities across state entities, enabling shared access to ICT resources. This collaborative model has allowed St John to address emerging challenges more efficiently, reduce reliance on external consultants, and grow internal knowledge and capability. Continued investment in people, process improvement, and technology has further strengthened staff training outcomes and customer experiences nationwide.

The team also maintains St John's in-house eLearning development capability. This function has expanded the organisation's digital courseware catalogue, providing tailored content to support commercial First Aid Training, Event Health Services volunteers, and Patient Transport staff. These digital assets ensure flexible and scalable training delivery across the organisation.

Infrastructure modernisation remained a priority, with the team rearchitecting key microservices and transitioning them to cloud-based platforms. This strategic shift has significantly reduced the on-premises hardware footprint while delivering gains in system performance, security, and reliability.



## Key Achievements

**5,802**
St John Helpdesk
support tickets resolved

**97.4%**
St John Helpdesk
Satisfaction rating vs
**94% Global Benchmark**



*Year in Review*

# Brand and Communications

**The St John network have this year embraced a new vision and application of brand in Australia. This has involved considerable planning and co-design to arrive at our shared brand positioning, and the way in which this can be brought to life in all that we do. This significant Brand Unity work has strengthened our collaboration, reaffirmed our national and international links, and generated a stronger platform to increase our sustainability, impact and advocacy.**

The National Brand and Communications Team comprised of three staff has continued to progress activities across: brand stewardship; marketing; communications and stakeholder relations; publications; social media management; advocacy and government relations support.

This Team works closely with functions across the Australian Office, and with all States and Territories via a high-performing national Communications Community of Practice. The team also participates actively in international communications groups and forums.

Our brand work has included participation in the annual RepTrak Top 40 Benchmark Charity survey. Once again, St John performed exceptionally, achieving almost perfect scores across several categories, and affirming its position as one of Australia's most iconic charities (Top 5 for reputation and trust). More than 9/10 respondents would 'welcome St John into their communities' and more than 8/10 would 'say something positive about St John to others'. Bespoke research was also conducted into public perceptions and understanding of Automated External Defibrillators, supporting calls for AEDs to become as common place as fire extinguishers.

*Key Achievements*

## National Brand Unity Initiative

Facilitating a strong and united brand across the St John network in Australia

## Top 5

Most reputable and trusted charity in Australia (RepTrak, 2024)

## 9

All States Communications Community of Practice Meetings held (virtual and face-to-face) with active participation by all **8** States/Territories

# Meet the team



**National Manager, Brand & Communications**
Enita Hampton



**National Communications Officer**
Mliette Ornelas



**National Marketing Officer**
Kaye Mata

The Brand and Communications team has also: taken steps to improve processes for social media management; enhanced media crisis management protocols and training; developed a national Brand Hub for over 40 shared assets and templates; and supported the production of significant volume of high-quality communications products, collateral, publications and other materials. During the 2024/2025 financial year, work was also well underway towards the launch of a new and improved national website.

Events, activations and campaigns supported in 2024/2025 included: Parliamentary Friends of St John; National Meetings Week and Chancellor's Dinner; Drive-a-Thon and National Lottery; Centenary of Youth; National Volunteers Week; World First Aid Day; Restart a Heart Day; Learner Driver First Aid; Truckie First Aid; and various other partnership and funder activities.

This financial year marked a turning point for this relatively young Australian Office function. It established itself as a pillar of strategic operations, demonstrated significant productivity, and facilitated shared achievements with other teams, and the broader St John network.

**139**

Unique communications products, collateral, publications and content pieces produced or managed for stakeholders

**4 .4 million**

People reached with advocacy messaging through Australian Office web and social media channels

**16**

Unique events and campaigns and activations supported

**$190K**

In new grant funding secured

St John

# An Iconic and Trusted Australian Brand

In February 2025, St John Ambulance Australia again solidified its position amongst Australia's most reputable charities. These results were identified via the annual RepTrak Benchmark Top 40 survey*.



**Top 5**
Charity based on reputational score



**Top 10**
Charity based on recognition



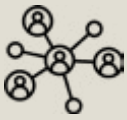
**More than 92%**
Of Australians would welcome St John into their communities



**89%**
Of Australians would go on to say something positive about St John to others



**Almost perfect reputational score (100)**
Recorded on key drivers where a person has had an interaction with St John



**'Exceptional' range**
On overall reputational score across all measures

**Based on representative sample of Australian Adults surveyed by RepTrak (2024)*

These findings bolster our national Brand Unity Initiative - a considerable body of work by Australian Office and all States and Territories, to protect, grow and steward the St John brand in Australia. This work is underpinned by our shared, core brand principles that guide St John across products, programs and people:

- We are *Better Together*
- We deliver and embody *Excellence in Care*
- We practice and demonstrate *Respect for All*

Our network has worked together to co-design a set of pillars that capture the unique and positive impact we create:

1. Empowered and capable people;
2. Achieving a critical mass for connected communities; and
3. Saving lives.

In 2024/2025 the Australian Office would like to acknowledge the many teams across St John who have worked on brand and communications – achieving collaboration and unity, and amplifying the positive impact of St John. This includes oversight from the National Leadership Group, collaboration and steering from the Communications Community of Practice, and leadership and development from the CEO and National Brand and Communications Team.

Here to Help

# St John Ambulance Australia and Hydralyte™

## A Partnership Built on Care

The St John Ambulance Australia partnership with Hydralyte is a collaboration that reflects the shared commitment of both organisations to health, wellbeing, and community service.

Hydration is essential for health and safety, so the partnership between Hydralyte, Australia's trusted oral hydration brand, and St John, Australia's trusted first aid provider, is a natural and powerful collaboration.

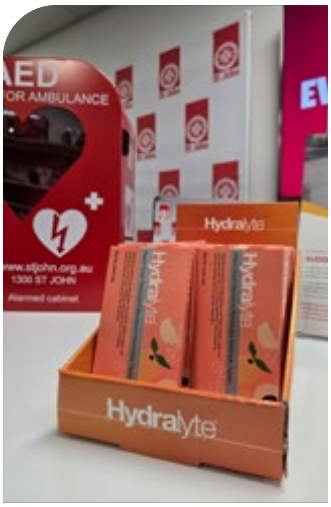
As our Oral Hydration Partner, Hydralyte products have been made available across St John training rooms across the country, alongside information about Hydralyte as a good option for combatting severe dehydration. This complements our First Aid protocols which reinforce the importance of water as the frontline response to dehydration and heat stress.

Hydralyte also generously donated product to St John Event Health Services, and Canberra Night Crew. The use of product ensures that both the general public assisted and the volunteers on the ground stay hydrated during long, often hot or otherwise demanding conditions.

The partnership has been warmly welcomed by our volunteers and staff, who have seen the first-hand benefit of having access to Hydralyte while delivering vital first aid services. Hydralyte's support contributes to the advancement of our charitable activities, and demonstrates a joint investment in the wellbeing of Australians.

At the start of the summer and festival period in late 2024, a media activation was launched in Sydney to raise awareness about the importance of staying hydrated during music festivals. Teaming up with DJs SetMo, St John and Hydralyte shared practical tips for safe partying while promoting hydration as a simple but vital step in looking after your health. This initiative gained strong media attention and positioned both organisations as leaders in community health education.

Together, Hydralyte and St John are helping communities stay safe, supported, and well. St John Ambulance Australia is proud to extend our partnership with Hydralyte from the 2024/2025 financial year into 2025/2026, and we look forward to building on its success in the years ahead.








*Year in Review*

# Strategic Programs: Ophthalmic

St John continued its long-standing commitment to ophthalmic care and eye health in 2024/2025. The Ophthalmic Program, supported by St John Ambulance Australia, focuses on education and health interventions that prevent avoidable blindness and improve access to eye screening and treatments that can restore or improve sight. This is of particular importance for communities and individuals who are marginalised or disadvantaged, with reduced access to services.

**Support for International Efforts**
During this past year, our support for the St John Eye Hospital Group and its services offered in the Middle East has been unwavering. St John Ambulance Australia continues to make financial contributions within its broader commitment to the Order of St John. This is particularly crucial in areas of conflict and suffering, in which services offered in East Jerusalem, the West Bank and Gaza, have been significantly hindered, and people are experiencing an ongoing state of emergency.

The Eye Hospital has maintained its tenacious commitment to treating patients regardless of ethnicity, religion or ability to pay – looking for ways to maintain continuity, safety and connection despite the most challenging circumstances. St John Ambulance Australia extends its support and encourages members and supporters to donate directly to the St John Eye Hospital via their website: www.stjohneyehospital.org

**Australian Advocacy and Services**
We thank the Co-Chair of our Parliamentary Friends of St John Group, Senator Andrew McLachlan CSC, for his ongoing advocacy of the St John Eye Hospital Group – including his addresses to Australian Parliament.

Australian Priory Hospitaller, Mr Daniel Ciccosillo, remains the senior volunteer responsible for St John Ambulance Australia Ophthalmic Program work, including increasing awareness of the work of the Eye Hospital and providing education about the importance of this significant part of our history as an organisation.

**Service In Focus – St John Eye Van in 2024/2025**
On a local level, a flagship example of in-community ophthalmic care is demonstrated by the St John Eye Van – a purpose-built, mobile eye health clinic that continues to provide world-class facilities to rural and remote communities. This initiative aims to substantially reduce blindness and visual impairment amongst Aboriginal and Torres Strait Islanders through screening, diagnosis and treatments.

- Travelled 50,000 km across 8 remote sites
- Delivered 188 clinic sessions
- Treated nearly 2,000 patients
- Administered 500 injections, 75 laser procedures, and dispensed 450 pairs of glasses
- Facilitated 20 cataract surgeries per month, with 10 performed monthly in Emerald, Queensland

Well done to the Eye Van and St John QLD for this tremendous and unique community care service.



*Year in Review*

# Child Safeguarding

St John Ambulance Australia is committed to safety and wellbeing of all children and young people who participate in St John activities, programs, events or services. We want children to be safe, supported, nurtured and empowered, and we take practical and preventative steps to keep them safe.

Furthering the work that began in 2024, the Safeguarding Children and Young People - Advanced Course was completed in 2025. Implementation of the training has commenced in five states and territories, with 22 facilitators trained to deliver the program. Participants have found that the discussion and case study-based training has enriched their understanding of the content.

Robbie Dinich from St John NSW said that, "We cover these subjects in the online, child safety yearly courses, BUT to have a conversation and interaction with others, it puts another perspective on the issues, much better than just answering questions in online modules."

We also made some minor annual updates to our e-learning resources, building on the more significant review and update that took place in 2024. The annual update of the training keeps it relevant for staff and ensures that they are not encountering the same content and questions as they undertake the training annually.

In 2025, the National Child Safeguarding Group expanded and became the Australia and New Zealand Child Safeguarding Group. The group now includes our colleagues from Hato Hone Aotearoa/St John New Zealand in quarterly meetings, to progress Child Safeguarding across the organisation. Working with our colleagues from New Zealand also brings an additional perspective and knowledge sharing to the conversation.

The organisation also made a submission to the National Office for Child Safety during its public consultation on a child safety annual reporting framework. The submission agreed with the concept in principle, particularly the scope to encourage and support organisations and businesses, beyond those engaging directly with or focussing on providing services to children and families, to build child safety capability. We made several recommendations that aim to bolster the framework's integrity and operational effectiveness. Some of which included (but is not limited to):

- Providing feedback to all organisations that submit an annual report;
- Implementation of communities or networks of practice, based on locality or reach, or based on size and purpose of organisation or business; and
- An avenue for members of the public to raise concerns about the conduct, implementation of measures or reporting of implemented practices or processes of participating organisations.

St John also assisted the National Youth Managers Group in the drafting of model policy for youth participating in first aid duties and supported States and Territories in policy drafting and review.

## *Key Achievements*



Conducted **8** Advanced child safeguarding workshops



**Delivered a workshop** on Safeguarding in the training space, providing context and guidance for St John Trainers around the country



**Delivered 'Train the Trainer'** course to **4 States resulting in 22 people** across Australia being trained to deliver the **Advanced Child Safeguarding** package




# 100 YEARS of St John Youth.




AMBULANCE
YOUTH

# St John Youth Timeline




**1925**
Glebe Cadet Division formed (NSW – first in Australia)

**1930**
North Sydney Nursing Cadet Division (NSW) and Richmond Ambulance Cadet Division (VIC) formed

**1931**
Grand Prior's Award is introduced to give incentive to Cadets to achieve excellence across a broad range of endeavours

Marrickville Nursing, Darlington Nursing, and Balmain Nursing Cadet Divisions formed (NSW)

## 1925

## 1930

Marion Higgins from the Marrickville Cadet Nursing Division was awarded the first ever Grand Prior's Award (along with two Cadets from Slough, England)

Williamstown Ambulance Cadet Division formed (VIC)

**1933**



**1985**
Combined Cadet competitions commenced

**1981**
Katherine, Sanderson, Howard Springs Cadet Divisions formed (NT)

**1979**
Adelaide River Cadet Division formed (NT)

## 1990

## 1980

**1978**
Kerry Anne Clarkson of the South Australian District was the first cadet to be awarded the special service certificate for 1000 hours of duty.

**1977**
First combined cadet camp (boys and girls) held in Swanleigh WA

**1992**
The first Sovereign's Award was presented by the Prior, Governor-General Bill Hayden to Carol Crass from Perth in June.

**1998**
The first official Australian Youth Council meeting was held at Cadet Camp in Sydney

## 2000

**2002**
International Cadet Camp takes place in New Zealand

## 2010

**2005**
International Cadet Camp takes place in Perth, Australia.

**2010**
International Cadet Camp takes place in New Zealand.

The first Norma Bell Youth Leadership Award was received. Due to the generous support of the Norma Bell bequest, this award supports our young people aged 18-25 to pursue leadership and personal development opportunities.

The first Southern Cross Award Gold level was awarded to Nadine Banna from Victoria.

**2010**

**1936**
Fremantle Ambulance Cadet Division formed (WA)

Prospect Ambulance, Norwood-St Peters Ambulance, Port Adelaide Ambulance Cadet Divisions formed (SA)

Hobart No.1 Ambulance, Hobart No.1 Nursing Cadet Divisions formed (TAS)

**1937**
Adelaide No. 1 Nursing, Woodville Ambulance Cadet Division formed (SA)

**1940**

**1941**
Launceston Nursing Cadet Division formed (TAS)

**1942**
Launceston No. 2 Nursing Cadet Division formed (TAS)

**1943**
Geelong Ambulance Cadet Division formed (VIC)

**1943**
Perth Metropolitan Nursing & New Norfolk Cadet Division formed (WA)

**1945**
Footscray Ambulance Cadet Division formed (VIC)

**1937**
Sunshine Cadet Division formed (VIC)

**1949**
Osborne Park Ambulance Cadet Division formed (WA)

**1950**
Perth No. 1 Ambulance Cadet Division formed (WA)

**1950**

**1953**
Milton Ambulance, Milton Nursing, Mt Isa Nursing Cadet Divisions formed (QLD)

**1954**
Nundah Nursing, South Brisbane Nursing Cadet Divisions formed (QLD)

**1960**

**Early 1960s**
Canberra-Reid Ambulance, Canberra-Lyneham Nursing Cadet Divisions formed (ACT) Darwin, Casuarina Cadet Divisions formed (NT)

**1961**
First Ambulance Cadet camp

**1968**
Cadet Competitions commenced (Ambulance and Nursing Divisions competed on alternate years)

**1970**

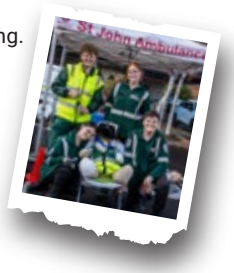
**1975**
International First Aid competition held in Australia for the first time

**2010**
Australian Youth Members are invited to join the Asia Pacific Youth Competitions in Singapore.

Launch of the newly refreshed proficiency courses following a comprehensive review of their content and format.

Introduction of the Welcome Course as a new and compulsory course in the series of proficiencies available to Youth and Junior Members.

**2024**
Australian Team competes in the Asia Pacific Youth Competitions in Hong Kong.




**2012**
The Southern Cross Award was introduced in Australia to recognise outstanding achievement of young members aged 16-25.

**2020**

**2025**

**2014**
International Cadet Camp takes place in Sydney, Australia.

**2025**
100 years of St John Youth!



## St John Youth doesn't stop at 100!

Our journey has been a century of resilience, learning, and growth—and we're only getting started. Here's to the next chapter of St John Youth: a century of service and beyond!

# Year in Review

# Strategic Programs: Youth

**The St John Youth program continued to inspire, empower, and connect young people across Australia in its Centenary Year.**

2025 provides an opportunity to reflect on the impact of this fantastic program, as well as its achievements, people, and stories over the past decades. During this financial year, the program grew to now include seven states and territories, with young people proudly wearing their uniforms in Tasmania, Queensland, Victoria, New South Wales, Western Australia, Northern Territory and South Australia.

With members aged 8 to 18, our program develops first aid skills, leadership capabilities, and a strong sense of community service – preparing the next generation of responders and community members.

A key highlight was the National Cadet Camp (NatCamp) held in Alice Springs, and hosted by our colleagues in NT and SA, bringing together youth from all parts of the country. There they competed for the National First Aid Championship and the Spirit of St John Award. It was a week of adventure, cultural exchange, and skill-building. Campers forged new friendships and strengthened teamwork - showcasing the very best of St John.

In July, a St John Youth team proudly represented Australia at the Asia Pacific Youth Competition 2024, hosted in Hong Kong. Our team competed against peers from across the Asian region. While we didn't take home the trophy, our youth members demonstrated the skill, teamwork, and resilience that define St John. The event fostered lasting friendships, strengthened international ties, and reminded us that the St John spirit knows no borders.

We thank our Chief Youth Officer Dr Felix Ho, who continues to generously volunteer his time to provide national leadership, vision, and advocacy for the Youth Program in St John.

## Key Achievements

**Undertook a full study of the Impact of the St John Youth program**

**Commenced Centenary of Youth celebrations**

**Completed the final stage of rollout of proficiency badge review, including a new and improved badge curriculum**

**Awarded 25 Grand Priors Awards across the country**

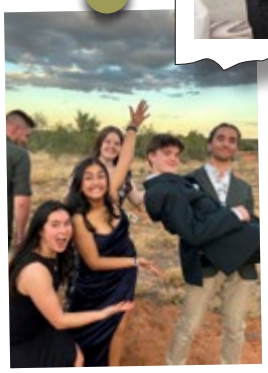
















# An Impact Study into the Benefits of the St John Youth Program

In 2024, St John Ambulance undertook a national Impact Study to evaluate the effectiveness and long-term influence of the St John Youth Program. Conducted in partnership with the Impact Institute, the project engaged more than 250 participants through surveys, interviews, and focus groups. Voices included current cadets, alumni, leaders, parents, and staff, providing a comprehensive 360-degree view of the program's value to individuals and communities.

The study confirmed that the St John Youth Program makes a profound difference, with parents also highlighting improved self-esteem, resilience, and belonging. Many noted the positive reversal of feelings of social anxiety and isolation in youth participants following the pandemic.

Importantly, the study showed St John Youth is inspiring future careers. Over half of young participants said the program had influenced them to pursue healthcare pathways, further demonstrating the program's significant contribution to nurturing the next generation of leaders and health professionals.

The findings affirm that for 100 years, St John Youth has been more than a first aid program. It has built confident, compassionate citizens and resilient communities. As we participate in the Centenary of Youth, these insights will guide the program's future growth and impact.

## The Power of St John Youth Programs

**94%**
Of current members reported that the program had a positive impact on their confidence and sense of leadership

**69%**
Of parents and guardians stated that participation fosters increased confidence and self-esteem

**97%**
Of alumni affirmed it had shaped their lives in lasting ways

*I would not be the person I am today if it weren't for St John and my cadet experience.*

**St John Cadets, Alumni**

*St John has provided him a positive sense of identity and belonging, and sense he is part of something bigger than himself. It has been very positive for his self-esteem, and we are deeply grateful.*

**St John Youth Parent**

*I became aware very quickly that I was part of something very important and meaningful.*

**St John Cadets, Alumni**

*Saying 'thank you' to our St John Community*

# Chancellor's Dinner 2024

On Saturday 24 November 2024, the second annual Chancellor's Dinner was held at Hotel Realm in Canberra. The dinner was hosted by Cameron Oxley GCStJ, Chancellor of the Australian Priory of the Order of St John, with the support of the Australian Office Team.

This event was an opportunity to continue the year's throughline of 'Thank You to' our vast network of over 11,000 volunteers, who have a significant impact on their communities, as well as to show our gratitude for members, staff, and supporters both within Australia, and from around the globe.

During the event, Australian Office CEO, Brendan Maher, delivered a warm welcome as MC, setting the tone for the evening, while the Lord Prior, Professor Mark Compton AM GCStJ provided a stirring address highlighting the global impact of volunteers, and the critical need to foster greater equity and diversity in our leadership, particularly as we inspire future generations of St John people.

Chancellor, Cameron Oxley GCStJ, delivered his signature address on the importance of gratitude for our people, and presented the prestigious Norma Bell Award to volunteer Annalise Denney, before officially launching the Centenary of Youth. Special guest speaker, Paul Singer CVO CStJ, shared compelling stories from his naval career and subsequent charitable work around the globe, emphasising the importance of giving back to our communities.

Throughout the night, guests enjoyed an atmosphere filled with camaraderie. Various videos, photos and cutouts were displayed. The evening was not just about honouring our volunteers; it reinforced our organisation's collective impact and the power of people, coming together and achieving great things – locally, nationally, and globally.

The Chancellor's Dinner was part of a series of "Meetings Weekend" events that included attendance by St John CEOs, Chairs, Staff, Volunteers, Members and Youth Members, from across Australia.

We wish to extend a thank you to event sponsors, Full Care, and to all who supported in the lead up to the event.


Chancellor's






To our major sponsor,
Thank you




To our valued St John Volunteers,
Staff and Members, and the wider
St John family of supporters,
Thank you



# Clinical Governance Committee

The National Clinical Governance Committee (CGC) continues to provide strategic oversight and clinical guidance for St John's clinical governance activities across Australia. The committee remains central to shaping and maintaining the Clinical Practice Guidelines (CPGs), which define the scope of practice for St John volunteers nationally and ensure clinical care remains safe, effective, and evidence based.

The most significant change during this reporting period was the appointment of Shannon Field MStJ as the first National Clinical Governance Lead. This newly established role has enhanced the Australian Office's capacity to provide clinical governance leadership, improving coordination of priorities, communications, and resources at a national level.

The focus during 2024/2025 has been on strengthening internal systems, processes, and reporting within the Australian Office. The committee responded to national-level queries and requests relating to clinical practice, CPGs, and training alignment, and continued to support St John's representation in strategic discussions on first aid and resuscitation practices.

Throughout the reporting period, the CGC provided advice on the interpretation and application of Australian and New Zealand Standards relevant to first aid and event health care and assessed clinical products and equipment for inclusion in the National Product Sourcing Unit (NPSU) catalogue.

The committee also maintained St John's position as a foundation member of the Australian Resuscitation Council (ARC), contributing to updates in resuscitation science and first aid guidelines. We acknowledge our ARC representative, Jason Belcher (WA), for his ongoing support and contribution to the council.

Looking ahead to 2025/2026, the CGC will focus on strengthening support for jurisdictions by establishing improved channels of collaboration with state and territory clinical leads, ensuring greater consistency of practice and knowledge-sharing. The development of a National Clinical Governance Framework remains a key priority and will define responsibilities, processes, and performance measures across the organisation to enhance quality and safety. The committee will also work to establish an environment of continuous improvement, ensuring St John remains a leader in first aid, event health services, and community care.

## Human Research Ethics Committee (HREC)

The St John Human Research Ethics Committee (HREC) has maintained its accreditation under the newly updated National Statement on Ethical Conduct in Human Research (2025). During this reporting period, no applications were submitted to the HREC. Looking to 2025/2026, the Australian Office will explore opportunities to build on the foundations of the HREC and support jurisdictions to undertake local research, contributing to St John's ongoing commitment to evidence-informed practice and innovation in pre-hospital care.

## Committee Membership

- A/Prof. Alan Eade – Paramedic (VIC) - Chair
- Lauren David – Paramedic (WA) – Deputy Chair
- Lt Col Geoffrey Newman-Martin – Toxicologist/ Toxinologist (ACT)
- Dr Glendon Farrow – FRACS Adult & Paediatric (NSW)
- Dr Gerard Meijer – FRACGP, FANZCA, FACRRM (QLD)
- Prof. Jason Acworth – FACEM, PEM (QLD)
- A/Prof. Kieran Fallon – Sports Medicine (ACT)
- Dr Fin Macneil – FRACS Urology (NSW)

*Update*

# Driver First Aid Programs



## Our Driver First Aid programs continued to expand and reach new audiences:

- **Learner Driver First Aid** had **6,784 participants** (a total of **12,172** drivers since inception)
- **Truckie First Aid** had **1,036** participants (a total of **1,959** drivers since inception)
- St John won a grant from the **National Heavy Vehicle Regulator** to place **50 defibs into trucks**
- **Truckie First Aid** received support from **NATROAD** and **NHVR** for translation into new languages
- A digital campaign engaged young people, parents, teachers, and instructors, **increasing daily registrations (^248%*)**


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FOR THE AUSTRALIAN MOTORIST
• THE ONLY KIT RECOMMENDED BY St.John
• REPLACEMENT PACKS AVAILABLE
• CONFORMS TO INTERNATIONAL STANDARDS
• BIG INVESTMENT - SMALL PRICE
• ESSENTIAL EQUIPMENT FOR YOUR CAR
St.John - with you all the way

# Historical Society

The 140th anniversary of the establishment of St John Ambulance in Australia was celebrated in 2023, and this year saw a continued reflection on this milestone. This stimulated widespread interest in local, national and worldwide St John history among our members. It was pleasing to see this renewed interest in our history, as we look towards a very bright future for St John.

Through membership of the Historical Society, and engagement with State and Territory museums and history groups, members of all ages and backgrounds can become involved with the rich tapestry of the history of our Order. There is something to interest everyone! Every clinical breakthrough has a fascinating history; and the stories of individuals who have devoted their lives to supporting the mission of the Order are truly inspirational.

Our AGM was held on 27 July 2024, and we welcomed a large audience due to the online format, with all states and territories represented. We discussed revisions to our constitution, and a new member database. Plans for a website for the society were announced. Peter Gill was welcomed as the incoming Chair of the South Australian historical group. Todd Skilton (Order Librarian for St John International) was in attendance.

The Society conducted its 26th consecutive annual History Seminar in November (both face-to-face and online). This seminar was conducted at the Hotel Realm in the ACT, and we thank the Australian Office for their support. The event included a keynote address by Val Dempsey DStJ, on the intersection between the histories of nursing and St John. The 2025 seminar will again be held in Canberra and will focus on the centenary of the Cadet movement in Australia.

Three issues of Pro Utilitate were published by Dr Elizabeth Ellis (Editor and Secretary), who we thank for her time and contribution of engrossing historical facts. It is pleasing to report the imminent publication of A Premier Response, the official history of St John in New South Wales, by Priory Librarian Dr Matthew Glozier. Tasmania have commissioned a history for their state, and we look forward to its publication. These will both be valued scholarly additions to the recorded history of the work of the Order in Australia. Volume 21 of St John History was published in 2024, bringing together three years of seminar papers into one volume.

The Australian Historical Society continues to grow from strength-to-strength thanks to volunteers who humbly work behind the scenes to capture and progress our story. Sincere thanks to the State and Territory history groups and museums, and the Australian Office for their support of our work. I also extend my gratitude to the Executive of the Historical Society.

**President, Historical Society**
Dr David Fahey AM CStJ

# The Australian Priory

## Members

As the Priory Office for St John in Australia, we take this opportunity to recognise all our members and the great work they and their families do to uphold the mottoes of our international organisation.

## Officers of the Australian Priory

Dame of Justice, Her Excellency the Honourable **Sam Mostyn** AC, Governor-General of the Commonwealth of Australia

### Prior

Knight of Justice, His Excellency General the Honourable David Hurley AC DSC (Retd), Governor-General of the Commonwealth of Australia

### Deputy Priors

**New South Wales**
Her Excellency the Hon. Margaret Beazley AC KC DStJ, Governor of New South Wales

**Northern Territory**
His Honour Prof the Hon. Hugh Heggie AO PSM KStJ, Administrator of the Northern Territory

**Queensland**
Her Excellency the Hon. Dr Jeannette Young AC PSM DStJ, Governor of Queensland

**South Australia**
Her Excellency the Hon. Frances Adamson AC, DStJ, Governor of South Australia

**Tasmania**
Her Excellency the Honourable Barbara Baker AC DStJ, Governor of Tasmania

**Victoria**
Her Excellency Prof the Hon. Margaret Gardner AC DStJ, Governor of Victoria.

**Western Australia**
His Excellency the Hon Christopher Dawson AC APM KStJ, Governor of Western Australia

### Priory Dean

The Right Rev. Richard Hurford OAM KStJ *(to June)* The Very Revd Dr Andreas Loewe CStJ *(from June)*

### Priory Officers

| | |
|---|---|
| **Chancellor** | Cameron Oxley KStJ |
| **Priory Secretary** | Brendan Maher |
| **Deputy Priory Secretary** | Peter LeCornu KStJ |
| **Hospitaller** | Mr Daniel Ciccosillo CStJ |
| **Director of Ceremonies** | Kieran Brown KStJ |
| **Librarian** | Dr Matthew Glozier OStJ |

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L Fiori
MJ Hazell CVO AO
Dr IJ Howie-Willis OAM
M Jeffery
P LeCornu
Dr DG Rossi AO
D Sturkey CVO AM
Prof. PG Warfe CSC

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J Bollard
MCB Bonsey AO CVO
S Brady CVO
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LTCOL G Newman-Martin CSM RFD (Retd)
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C Chenoweth
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JI Messenger
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S Sinclair
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LP Camilleri
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JR Jones
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Prof. G Braitberg AM
K Buick
LD Burgess
T Canidisech
B Caslake
A Caust
C Chant OAM
C Cheshire
M Chesser
J Christini
E Clark
R Collins OAM APM
M Crawford
P Dalton
H Daly
M Dart
W Davis
DMM De Silva
D Dickson
W Donaldson
Dr M Dutch
GL Edwards
M Engel
IL Ewart OAM
S Fayers
Dr N Fisher
AM Fogarty
J Frewen
AR Fry
K Glare AO APM
T Gibson
P Gsodam
CL Gurner OAM
Vi Ha
REL Harlock
VJ Ivory
N Jackson
M Jekins
I Johnson
DJ Johnson
WJ Kelly
JM Lacy
A Lamprell
H Larchin
Dr C Luth
J Mackieson
J Mays
KL McGougall
J McGary
S McMurtrie
A Medancic
A Mentiplay
P Mill OAM
S Moon
G Neylon
L Panayiotis
G Parker
M Parker
L G Parkinson
N Pianto
Rev. J Pilmer PSM
MF Pritchett
K Rajendram
Dr S Santinon
S Sefton
LM Senini
PD Shields
A Smith
L Smith
V Smith
T Sprekos
R Stone
L Swallow
RH Syme AM
J Teasdale
H Van Ginkel
A Van Der Stoep
L Van Der Toorren PSM
Dr GN Vaughan
LJ Vearing
Dr S Wentworth
Dr J Williamson AM
D Womersley
M Zaal

# Western Australia

**Knights and Dames of Grace**
T Ahern ASM
BA Andrews ASM
WJ Barker CD
The Hon. K Beazley AC
G Ferguson
M Isbister ASM OAM
J Johnston OAM
IL Kaye-Eddie ASM
E Khangure
GA King
S Leslie
The Hon. M McCusker AC CVO KC
T McCusker
K Michael AC
M Muirhead OAM
WNG/Cdr Dr HF Oxer AM ASM
K Sanderson AO
C Schelfhout
JM Williams

**Commanders**
DJ Atkins
PG Bates
PJ Beech
S Carbon
J Di Masi
E Drage
M Godwell
BK Hampson
E Hill
S Hughes
JC Jones
RK Littlewood
R Lugg
AG Morris
DCB Mouchemore CD
J Neave
D Saunders
B Sinclair
JD Snowdon OAM
K Swansen
A Williams

**Officers**
RE Barker
LJ Barnes
CP Barron
MJ Bell
K Blake
K Broadbent
D Bromell
VJ Campbell
C Capriotti
DA Carbonell
EA Carpenter
V Cheriton
L Cilia
R Clarke
N Clements
JG Corbin
KD Davis
I Digweed
T Drake-Brockman
E Duffett
S Douglas
Dr SJ Dunjey
T Edwards
C Fishlock
J Fonte
K Ford ASM
BA Franklin
B Fraser
B Gallop
P Gaughan
S Gifford
B Gladwin
J Goodwin
H Green
B Groves
GR Guelfi
A Hall
DR Henderson
M Henderson
D Hendry
EG Hill
AJ Hughes
L Hunt
SC Hunter
C Ivey
D Jackson
AP Jaskolski
R James
RC Jeakes
KW Jones
IL Jones
K Jones
T Jongen
B Jordan
B Keding
T Keys
F Kite
B Landers
H Laycock
L Leeder
P Martin
A McAndrew
L Mills
DEB Morgan
FB Murray
Prof. J Papadimitriou AM
A Parsons
V Pentland
A Putland
BD Price
TW Prout
T Rafferty
J Rayner
O Randell
GA Roberts
MJ Robertson
CP Sabourne
T Sands
ME Savage
BJ Savory
AK Shawyer
S Simmonds
IB Simpson
A Smith
N Steicke
Dr P Strickland
D Sunley
R Swansen
A Tanner
P Tennant
C Trappitt
L Tyler
P Vassis
JW Veraart
AJE Vinicky
C Wallace
L Wells
G Willan
C Williams
G Wilson
S Wood
BM Wright

# In Memory

**Australian Capital Territory**
Lady Deane DStJ
Barry Price MStJ
Christopher Thrope OStJ

**New South Wales**
John Baker OStJ
Norman Beattie OStJ
Graeme Bird MStJ
Helen Booth CStJ
Keith Cavill OStJ
Ronald Ferrier CStJ
Maxwell Gamble OStJ
Clive Hepburn OStJ
Raymond Johnston OStJ
George Keane MStJ
Geoffrey Kiehne CStJ
Manfred Merl OStJ
David Miller OStJ
Debbie Nilsson DStJ
Andrew Rogers MStJ
Ellen Stack CStJ
Roland Stewart OStJ

**Northern Territory**
The Hon. Austin Asche KStJ
Wayne Dillon MStJ
Phillip Langdon OStJ

**Queensland**
Nancy Tranby OAM DStJ

**South Australia**
Keith Dansie KStJ
Laural Danzo OStJ
Lindsay Day MStJ
Maurice Denham MStJ
Graham Polglase MStJ
Graham Usher MStJ

**Tasmania**
Reginald Graham KStJ
Barry Pitt MStJ
Valma Reeve DStJ
Yvonne Stanley MStJ

**Victoria**
Edward Brentnall KStJ
Gloria Flatt CStJ
Graham Green MStJ
Gerard Guerin MStJ
Peter Neylon CStJ
Mary Wilkinson OStJ

**Western Australia**
Wayne Cranstoun MStJ
Alex Gibson MStJ
Keith Jenkins MStJ
Joyce McCubbing MStJ
Owen Randell OStJ
John Riley MStJ

# Admissions & Promotions

**As Knight of Grace**
Anthony Oxford
Steven Smith
Nitin Verma

**As Commander**
Donald Atkins
Paul Beech
Matthew Cannon
Melissa Johnston
Melissa Oudshoorn
Paul Singer
Kathryn Zeitz

**As Officer**
Peter Cameron
Aaron Cassidy
Helen Chant
Jackie Christini
Terri Edwards
Carol Gale
Vi Ha
Felix Ho
Brendan Jordan
Sharyl Marsh
Benjamin McClure
Joanne Muller
Krishna Rajendram
Pamela Tennant
John Tyler

**As Member**
Lauren Allen
James Bartlett
Paul Bishop
Aliesha Boak
Johan Brummelman
Liam Bruton
Dylan Campbell
Bernard Caunce
Wade Chudzinski
Ace Choo
Ruthan Cleland
Kathryn Cooper
Brian Daniell
Lauren D'Arcy
Lauren Davids
Paul Davidson
John Dawson
Mike Doolan
James Doube
Kate Drummond
Valma Eaton
Bridget Eckersley
Dean Fasolo
Sally Fenton
Michael Ficko
Shannon Field
Peter Fitzgerald
Roslyn Foster
Peter Fryer
Aaron Fudge
Eleanor Golling
Louise Gray
Andrea Halden
Ross Hastie
Brooke Hunt
Terrie James
Helen Kelly
Talosaga Lelea
Nicole Larter
Melanie Lockett
Vanessa Lorford-Mills
David Luck
Kerri Magagnotti
Thanaporn Makhin
James McCarthy
Samuel McColl
Jennifer McNamara
Michael Moldoveanu
Justine Morris
Rick Nugent
Donald Page
Ashley Peczka
Jessica Renfrew
Shayne Pomeroy
Petra Pritchard
Oresti Rakkas
Matthew Riggs
Matthew Roberts
Mee Kwong Rose Maker
Alexandra Schouten
Jenni Shaw
Kimberley Shirley
Nicolle Shoobridge
Raechella Smith
Morgan Sounness
Clare Svenja Mattea
Timothy Swire
Stephen Tasker
Laura Taylor
Fairlie Tucker
Troy Turner
Derek Waller
Peter West
Phillip Wood
Margaret Ward

*Grand Prior*

# Awards Recipients

## New South Wales

**Albury Division**
Stuart Nichols

**Bankstown Cadet Division**
Manar Alaqbari

**Broken Hill Cadet Division**
Anna Loechel

**Coastal Waters Combined Division**
Samantha Hunter
Thomas Johnson

**Granville Combined Division**
Alex Chen
Angela Chen
Mikayla Osgood

**Holroyd Cadet Division**
Alec Jorquera
Sarjeyan Subhangan

**Queanbeyan Combined Division**
Lewis Allmich
Addison Gilbert-Puttock
Nikita Goldsmith
Victoria Kirk
Eloise Prosser
Christopher Shearwin

## Northern Territory

**Alice Springs Youth Division**
Caleb Woolford
Leah Driver

**Farrar Youth Division**
Joshua Harrington

**Katherine Youth Division**
Taitt Green

## Queensland

**Nundah Division**
Angus Irvine
Frazer Petrie

**Queensland Division**
Gia Lowry

## South Australia

**Blackwood Youth Team**
Lilith Malloy

## Victoria

**Frankston Youth Division**
Shayla Holmquest
Jessica Underwood

**Maroondah Youth Division**
Daniel Borg
Joyce Chen

**Monash Youth Division**
Madyson Law
Anastasia Zaytseva
Jordan Berger
Guy Aldadi

**Pascoe Vale Division**
Nessryn Tabiaat

# Dean of the Priory Report

Having only recently commenced in the role as Priory Dean, I wanted to begin this 2024/2025 Annual Report by acknowledging the outstanding leadership and significant impact of my predecessor, the Rt Revd Richard Hurford OAM KStJ. His deep pastoral commitment, strategic guidance and care for our members have shaped a flourishing chaplaincy across Australia. I express my sincere gratitude for his faithful service and the strong foundation he has left for us to build upon.

As I step into this role, I hope this report not only marks a moment of transition but also offers insight into what you can expect over the next 12 months: a continued focus on growing our chaplaincy footprint, strengthening collaboration across States and Territories, and ensuring that every St John member volunteer or staff feels seen, supported and spiritually sustained in their service to humanity.

Our network of chaplains serves St John across Australia's States and Territories, providing essential pastoral care to volunteers, staff and paramedics in increasingly diverse communities. I give thanks for the volunteer service of my colleagues across the nation.

**Retirements**
The year saw the retirement of long-serving chaplaincy leaders, most notably the Rt Revd **Richard Hurford** OAM KStJ as Priory Dean, and the State Chaplains of NSW, The Revd Dr **Jeff Parker** OAM CStJ RFD, and Tasmania, The Rt Revd Dr **Chris Jones** FIML, FAICD, as well as the Deputy State Chaplain of NSW, Mrs **Trish Hyett** MStJ. I pay tribute to them and am grateful for their long and distinguished service to St John: thank you for your service for the faith and to humanity.

**Recruitment**
I welcome the new State Chaplains for Tasmania, **The Revd Scott Doran-Sargeant**, and NSW, The Revd Fr **Andrew Doohan**. He and the Victorian State Chaplain, the Revd Jim Pilmer OAM PSM OStJ CF, are in the process of recruiting more regional chaplains to augment their teams of five chaplains in each State. Northern Territory Chaplain, **Darryl Shaw** MStJ and SA State Chaplain, The Revd **Brenton Daulby** OAM OStJ JP, have appointed long-serving St John volunteers and hospital chaplains as their Deputies: Mrs **Jenni Shaw** in the Northern Territory, and Mr **Ian Walsh** OStJ MBA MAICD CAHRI JP in South Australia.

**Planning for growth and praying together**
Chaplains met for professional development with the Order Prelate. I was privileged to hold conversations with St John Leadership in Queensland to plan for the establishment of the embedded hub or regional chaplaincy already in place in NSW and Victoria.

**Geographic Challenges**
St John Australia Chaplains offer effective pastoral care and spiritual support in spite of vast distances. In the Northern Territory, chaplains provided support from Darwin to remote centres including Alice Springs, Tennant Creek, Nhulunbuy and Katherine. Recent high-profile rescues, including a 10-hour multi-agency operation at Ellery Big Hole, highlight the challenging conditions faced by our NT first responders. Similarly in Western Australia, trusted local ministers assist the Peer Support Teams in offering regional chaplaincy to support St John members serve 311 sites across an area a third of the size of our nation.

**Community Presence, Member and Allied Service Engagement**
St John Chaplains continue to maintain public presence at major events across all States and Territories, from the Royal Adelaide Show and Adelaide 500 in South Australia, the Royal Queensland Show and Brisbane Homeless Connect, to the V8 Supercars and Finke Desert Race in the Northern Territory. Chaplains regularly visit State and Territory Headquarters to provide counsel and support to staff and volunteers, work alongside Peer Support Workers and maintain good relationships with allied services, such as Police and other Ambulance services, and work as Disaster Response or Emergency Chaplains. Ceremonial occasions present important opportunities to give thanks for distinguished service by our members and to pray for the work of our Order. I was privileged to attend and participate in the ACT, Victoria and Grand Council Investitures. As we celebrate a centenary of Youth Members, it was wonderful to see many Youth Members in attendance and involved in leading our services in the ACT, Queensland and Victoria.

**Pastoral and Wellbeing Support**
Our chaplains provide crucial 24/7 pastoral care, particularly supporting frontline paramedics and first aiders dealing with trauma and, in places such as the Northern Territory, helping new graduates adjusting to remote postings. Victoria's and NSW's approach of embedded chaplaincy—Chaplains 'being there' where members are—is a good example of the proactive support model of chaplaincy that is also

being considered for adoption in other States. In Queensland, Chaplaincy has worked alongside Army veterans to encourage volunteer roles with St John, giving them purpose and connection while strengthening our service capacity. Chaplains report developing strong and lasting pastoral relationships through their presence at members' life events, including weddings, terminal illness and funerals. Together, these contributions reflect a chaplaincy that is immediate, relational and innovative, grounded in both service and care.

**Emerging Priorities**
St John Chaplains strive to embody the values of the Order and seek to provide pastoral and spiritual support to all our members. In our diverse contexts, the following priorities have been identified by our Chaplains:

- **Diversity and Inclusion:** St John's membership is increasingly culturally and religiously diverse. While honouring St John's foundation as a Christian Order, Chaplains are also at the forefront of leading education around respectful multicultural and multi-faith interactions. One example of this has been the inclusion of prayers from other faith traditions led by distinguished youth and senior leaders from across the St John family at the recent ACT Grand Council Opening Service.
- **Training and Development:** The professional scope of chaplaincy is evolving, with some chaplains—such as in South Australia—involved in leading training programs covering child safety, grief counselling, leadership ethics and disaster response. As Priory Dean I offer regular supervision for State and Territory Chaplains, and have led online peer-to-peer professional development, encouraging colleagues to develop strategies for proactive self-care, including mitigating the effects of vicarious trauma or ministry fatigue, in order to ensure chaplaincy can remain long-term sustainable.
- **Living values:** Chaplains across Australia serve an important role in connecting St John members and staff with the 'why' of St John, encapsulated in the opening words of the motto 'Pro Fide'— For the Faith. Regardless of the individual cultural, faith backgrounds or convictions of our members, Chaplains are available to ensure that the values at the heart of St John remain a living, guiding force for all, 'the mortar that holds the bricks together' as it were.

We seek to be a living connection to the origins of St John, strengthening the commitment to serve others with compassion and dedication. I believe that, by drawing on the wellsprings of our values and faith, we are enabled to focus our attention on those being served, particularly when facing challenging circumstances.

I am delighted to have been able to speak with and get to know the members of Grand Council, the International Office and the College of Deans, our national Priory Team, and the nation-wide team of our volunteer chaplains over the past months. Thank you for your service, which will enable Chaplaincy across Australia to adapt to the challenges faced today while maintaining our core mission of pastoral and spiritual support for our members as they serve our communities across the Priory in Australia.

Dean Andreas Loewe CStJ
**Priory Dean**




St John

# Acknowledgements

We extend our gratitude to all donors, supporters, and volunteers of St John Ambulance Australia. Your commitment and generosity are the foundations of our success, enabling us to continue our vital work in the community. Thank you for making a difference.

- Governors General, the Honourable David Hurley AC DSC (Retd) KStJ; and Her Excellency the Honourable Sam Mostyn AC DStJ as Priors in 2024/2025
- Members of the Parliamentary Friends of St John Ambulance Australia including Co-Chairs Senator Andrew McLachlan CSC and Senator Hon Carol Brown
- Mr Paul Singer CStJ
- Hydralyte
- National Heavy Vehicle Regulator
- CSL Seqirus
- Perpetual and Baxter Charitable Trust
- Ron Finemore Transport
- NATROAD
- oOH! Media
- Minter Ellison

# Financial Report 30 June 2024

St John Ambulance Australia Limited
ACN 633 627 899

**St John Ambulance Australia Limited**
**Directors' report**
**For the year ended 30 June 2025**

The directors present their report, together with the financial statements, on St John Ambulance Australia Limited (referred to hereafter as the "Company" or "St John Ambulance Australia") for the financial year ended 30 June 2025.

**Directors**
The following persons were directors of the Company during the whole of the financial year and up to the date of this report, unless otherwise stated:

Mr Cameron Oxley
Mr Sean McGuinness
Ms. Christine Williams
Dr. Glen Farrow
Dr. Kathryn Zeitz
Ms. Michelle Bruggeman (resigned 24 November 2024)
Mr. James Goodwin
Ms. Karen Limb
Prof. George Braitberg (appointed 24 November 2024)

**Principal activities**
During the financial year the principal continuing activities of the Company consisted of:

- The national administration and policy-making of St John Ambulance Australia and its charitable first aid and community service work.
- The production of online and printed learning resources for the teaching of first aid and ancillary subjects to the community including the instruction and accreditation of members of the organisation and product supply through State and Territory organisations to the general public.
- The assembly and supply of first aid kits and associated items to members of St John Ambulance Australia and through State and Territory organisations to the general public.

**Review of operations**
The surplus of the Company for the financial year amounted to $54,522 (2024: $1,073,293). The 30 June 2025 financial year surplus includes a gain on financial assets at fair value of $813,822 (2024: $431,674). The Company made a one-off technology investment (SJX) from St John Victoria for $500,000. Excluding these items, the deficit for the financial year would be $259,300 (2024 surplus: $641,619).

**Significant changes in the state of affairs**
There were no significant changes in the state of affairs of the Company during the financial year.

**Matters subsequent to the end of the financial year**
The Company entered into a contract for the purchase of an office in Barton for $3,000,000 on 29 August 2025. The Company entered into a contract for the sale of its Deakin premises for $2,300,000 on 29 August 2025.

No other matter or circumstance has arisen since 30 June 2025 that has significantly affected, or may significantly affect the Company's operations, the results of those operations, or the Company's state of affairs in future financial years.

**Environmental regulation**
The Company is not subject to any significant environmental regulation under Australian Commonwealth or State law.

**Auditor's independence declaration**
A copy of the auditor's independence declaration as required under section 60-40 of the *Australian Charities and Not-for-Profits Commission Act 2012* is set out immediately after this directors' report.

**St John Ambulance Australia Limited**
**Directors' report**
**For the year ended 30 June 2025**

This report is made in accordance with a resolution of directors, pursuant to section 298(2)(a) of the *Corporations Act 2001*.

On behalf of the directors



Cameron Oxley
Director



Karen Limb
Director

1 September 2025

**Auditor's Independence Declaration**

We declare that, to the best of our knowledge and belief, there have been no contraventions of any applicable code of professional conduct in relation to the audit of the financial report of St John Ambulance Australia Limited for the year ended 30 June 2025.

**HLB Mann Judd Assurance (NSW) Pty Ltd**
**Chartered Accountants**

**A G Smith**
**Director**

**Sydney, NSW**
**1 September 2025**


hlb.com.au

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Liability limited by a scheme approved under Professional Standards Legislation.



HLB Mann Judd is a member of HLB International, the global advisory and accounting network.

**General information**

The financial statements are presented in Australian dollars, which is the Company's functional and presentation currency.

The Company is a company limited by guarantee, incorporated and domiciled in Australia. Its registered office and principal place of business are:

10-12 Campion Street
Deakin West ACT 2600

A description of the nature of the Company's operations and its principal activities are included in the directors' report, which is not part of the financial statements.

The financial statements were authorised for issue, in accordance with a resolution of directors, on 1 September 2025. The directors have the power to amend and reissue the financial statements, as and if required.

**St John Ambulance Australia Limited**
**Statement of profit or loss and other comprehensive income**
**For the year ended 30 June 2025**

| | Note | 2025 $ | 2024 $ |
|---|---|---|---|
| **Total revenue** | 3 | 23,903,752 | 22,667,949 |
| **Expenses** | | | |
| Cost of sales | | (11,461,219) | (10,861,191) |
| Employee benefits expense | | (4,787,112) | (4,231,018) |
| Depreciation and amortisation expenses | 4 | (265,766) | (206,502) |
| Other expenses | | (8,112,783) | (6,720,137) |
| Interest expense | 4 | (36,172) | (7,482) |
| Total expenses | | (24,663,052) | (22,026,330) |
| **Operating (deficit)/surplus** | | (759,300) | 641,619 |
| Net fair value gains on financial assets at fair value | | 813,822 | 431,674 |
| **Surplus for the year** | | 54,522 | 1,073,293 |
| Other comprehensive income for the year | | - | - |
| **Total comprehensive income for the year** | | 54,522 | 1,073,293 |

*The above Statement of profit or loss and other comprehensive income should be read in conjunction with the accompanying notes*

**St John Ambulance Australia Limited**
**Statement of financial position**
**As at 30 June 2025**

| | Note | 2025 $ | 2024 $ |
|---|---|---|---|
| **Assets** | | | |
| **Current assets** | | | |
| Cash and cash equivalents | 5 | 3,034,365 | 4,360,414 |
| Trade and other receivables | 6 | 1,554,214 | 2,258,873 |
| Inventories | 7 | 1,266,925 | 1,159,212 |
| Other assets | 8 | 398,867 | 131,454 |
| Total current assets | | 6,254,371 | 7,909,953 |
| **Non-current assets** | | | |
| Financial assets | 9 | 14,983,453 | 13,638,593 |
| Property, plant and equipment | 10 | 2,200,528 | 2,119,350 |
| Right-of-use assets | 11 | 346,232 | 514,363 |
| Total non-current assets | | 17,530,213 | 16,272,306 |
| **Total assets** | | 23,784,584 | 24,182,259 |
| **Liabilities** | | | |
| **Current liabilities** | | | |
| Trade and other payables | 12 | 1,860,893 | 2,147,801 |
| Lease liabilities | 14 | 147,947 | 147,947 |
| Employee entitlements | 13 | 784,858 | 583,835 |
| Other liabilities | 15 | 113,825 | 216,710 |
| Total current liabilities | | 2,907,523 | 3,096,293 |
| **Non-current liabilities** | | | |
| Lease liabilities | 14 | 239,545 | 389,493 |
| Employee entitlements | 13 | 23,485 | 136,964 |
| Total non-current liabilities | | 263,030 | 526,457 |
| **Total liabilities** | | 3,170,553 | 3,622,750 |
| **Net assets** | | 20,614,031 | 20,559,509 |
| **Equity** | | | |
| Reserves | 16 | 227,389 | 227,389 |
| Retained surpluses | | 20,386,642 | 20,332,120 |
| **Total equity** | | 20,614,031 | 20,559,509 |

*The above Statement of financial position should be read in conjunction with the accompanying notes*

**St John Ambulance Australia Limited**
**Statement of changes in equity**
**For the year ended 30 June 2025**

| | Reserves $ | Retained profits $ | Total equity $ |
|---|---|---|---|
| Balance at 1 July 2023 | 227,389 | 19,258,827 | 19,486,216 |
| Surplus for the year | - | 1,073,293 | 1,073,293 |
| Other comprehensive income for the year | - | - | - |
| Total comprehensive income for the year | - | 1,073,293 | 1,073,293 |
| Balance at 30 June 2024 | 227,389 | 20,332,120 | 20,559,509 |

| | Reserves $ | Retained profits $ | Total equity $ |
|---|---|---|---|
| Balance at 1 July 2024 | 227,389 | 20,332,120 | 20,559,509 |
| Surplus for the year | - | 54,522 | 54,522 |
| Other comprehensive income for the year | - | - | - |
| Total comprehensive income for the year | - | 54,522 | 54,522 |
| Balance at 30 June 2025 | 227,389 | 20,386,642 | 20,614,031 |

*The above Statement of changes in equity should be read in conjunction with the accompanying notes*

**St John Ambulance Australia Limited**
**Statement of cash flows**
**For the year ended 30 June 2025**

| | Note | 2025 $ | 2024 $ |
|---|---|---|---|
| **Cash flows from operating activities** | | | |
| Receipts from customers | | 26,063,439 | 22,419,406 |
| Investment income | | 694,890 | 671,146 |
| Interest received | | 93,513 | 74,138 |
| Donations received | | 61,913 | 75,984 |
| Payments to suppliers and employees | | (27,343,833) | (22,296,520) |
| Interest paid | | (36,172) | (7,482) |
| Net cash (used in)/from operating activities | | (466,250) | 936,672 |
| **Cash flows from investing activities** | | | |
| Acquisition of property, plant and equipment | 10 | (192,412) | (39,420) |
| Proceeds from sale of property, plant and equipment | | 13,599 | - |
| Payments for additions of investments | | (531,038) | (546,205) |
| Net cash used in investing activities | | (709,851) | (585,625) |
| **Cash flows from financing activities** | | | |
| Repayment of lease liabilities | | (149,948) | (104,526) |
| Net cash used in financing activities | | (149,948) | (104,526) |
| Net (decrease)/increase in cash and cash equivalents | | (1,326,049) | 246,521 |
| Cash and cash equivalents at the beginning of the financial year | | 4,360,414 | 4,113,893 |
| Cash and cash equivalents at the end of the financial year | 5 | 3,034,365 | 4,360,414 |

*The above Statement of cash flows should be read in conjunction with the accompanying notes*

**St John Ambulance Australia Limited**
**Notes to the financial statements**
**For the year ended 30 June 2025**

## Note 1. Material accounting policy information

### New or amended Accounting Standards and Interpretations adopted

The Company has adopted all of the new or amended Accounting Standards and Interpretations issued by the Australian Accounting Standards Board ("AASB") that are mandatory for the current reporting period.

Any new or amended Accounting Standards or Interpretations that are not yet mandatory have not been early adopted.

The adoption of these Accounting Standards and Interpretations did not have any material impact on the financial performance or position of the Company.

### Basis of preparation

These general purpose financial statements have been prepared in accordance with the Australian Accounting Standards - Simplified Disclosures issued by the AASB, the *Australian Charities and Not-for-profits Commission Act 2012, Charitable Fundraising Act 1991* (NSW), *Charitable Collections Act 2003* (ACT) and associated regulations.

*Historical cost convention*

The financial statements have been prepared under the historical cost convention, except for, where applicable, the revaluation of financial assets at fair value through profit or loss.

*Critical accounting estimates*

The preparation of the financial statements requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying the Company's accounting policies. The areas involving a higher degree of judgement or complexity, or areas where assumptions and estimates are significant to the financial statements, are disclosed in note 2.

### Foreign currency translation

The financial statements are presented in Australian dollars, which is the Company’s functional and presentation currency.

### Revenue recognition

*Sale of goods*

Revenue from the sale of goods is recognised at the point in time when the customer obtains control of the goods, which is generally at the time of delivery.

*State and Territory contributions*

The directors approve the contributions budget in advance of each financial year. Contribution income receivable is recorded when the likelihood of the member remaining is probable. As the contribution entitles States and Territories to services and benefits during the covered period, this contribution income is recognised as unearned income. This unearned income is then recognised on a straight-line basis so that over the duration of the membership, it reflects the timing, nature and value of the benefits provided.

*Training courses and events*

Revenue from training courses and events is recognised at the point in time when the training course/event has occurred.

*Rendering of services*

Revenue from a contract to provide services is recognised over time as the services are rendered based on either a fixed price or an hourly rate.

*Dividend and other investment revenue*

Dividends and other investment revenue are recognised when the right to receive payment is established.

*Donations and fundraising events*

The timing of the recognition of donations, grants and fundraising depends upon the point in time at which control of these monies is obtained. Control would normally occur upon the earlier of the receipt of the monies or notification that the monies have been secured.

**Note 1. Material accounting policy information (continued)**

*Grants*
Grant revenue is recognised in profit or loss on receipt unless there are specific performance obligations in line with the funding agreement and the grant is enforceable. The grant will be recognised in the statement of financial position as a liability until those conditions are satisfied.

*Licence fee revenue*
Licence fee revenue is recognised straight line over the period of the licence.

**Cash and cash equivalents**
Cash and cash equivalents includes cash on hand, deposits held at call with financial institutions, other short-term, highly liquid investments with original maturities of three months or less that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value and bank overdrafts.

**Trade and other receivables**
The Company applies the simplified approach permitted by AASB 9, which requires expected lifetime losses to be recognised from initial recognition of the receivables.

**Inventories**
Inventories are measured at the lower of cost and net realisable value. Net realisable value represents the estimated selling price for inventories less all estimated costs of completion and costs necessary to make the sale.

**Property, plant and equipment**
The depreciable amount of all fixed assets, including buildings and capitalised lease assets, but excluding freehold land, is depreciated on a straight line basis over the asset's useful life to the Company commencing from the time the asset is available for use.

Leasehold improvements are depreciated over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements.

| | |
|---|---|
| Buildings | 2.5% |
| Plant and equipment | 10% to 40% |

**Right-of-use assets**
Right-of-use assets are depreciated on a straight-line basis over the unexpired period of the lease or the estimated useful life of the asset, whichever is the shorter.

The estimated useful life used for each class of right-of-use assets is:

Leases of buildings - 6 years

**Financial instruments**

*Initial recognition and measurement*

*Classification*
As per AASB 9, the Company classified its financial assets in the following measurement categories:

- those to be measured subsequently at fair value through profit or loss ("FVPL"), and
- those to be measured at amortised cost.

*Recognition and derecognition*
Regular way purchases and sales of financial assets are recognised on trade-date, the date on which the Company commits to purchase or sell the asset. Financial assets are derecognised when the rights to receive cash flows from the financial assets have expired or have been transferred and the Company has transferred substantially all the risks and rewards of ownership.

*Measurement*
At initial recognition, the Company measures a financial asset at its fair value plus, in the case of a financial asset not at FVPL, transaction costs that are directly attributable to the acquisition of the financial asset.

**Note 1. Material accounting policy information (continued)**

The Company subsequently measures all investments that do not qualify for measurement at amortised cost and all equity investments at fair value through profit or loss.

**Employee benefits**

*Short-term employee benefits*
Liabilities for wages and salaries and annual leave represent present obligations resulting from employees' services provided up to the reporting date and are calculated at undiscounted amounts based on remuneration, wage and salary rates that the Company expects to pay as at the reporting date including related on-costs such as superannuation and worker's compensation.

*Long service leave*
The liability for long service leave expected to be settled within 12 months of the reporting date is measured in accordance with the note above.

The liability for long service leave expected to be settled more than 12 months from reporting date is recognised as liabilities but is measured based on remuneration rates current as at reporting date for all employees with five or more years of service.

**Forward foreign exchange hedging contracts (Derivative financial instruments)**
The Company uses forward foreign currency hedging contracts to hedge the risks associated with foreign currency fluctuations. Forward foreign exchange hedging contracts are initially recognised at fair value on the date the hedging contract is entered into and are subsequently remeasured to their fair value at each reporting date.

The fair value of forward exchange hedging contracts is calculated by reference to current forward exchange rates for contracts with similar maturity profiles.

Gains and losses arising from changes in fair value of forward foreign exchange hedging contracts are included in profit or loss and are classified as current or non-current depending on the expected period of realisation.

**Income tax**
The Company is an exempt institution from income tax under Division 50 of the *Income Tax Assessment Act 1997*. The Company has deductible gift recipient (DGR) status.

**Economic Dependence**
St John Ambulance Australia Limited is dependent on the State and Territory entities for revenue used to operate the business. At the date of this report the Company has no reason to believe States and Territories will not continue to support St John Ambulance Australia Limited.

**Member's Liability**
Members are liable for the amounts each member owes the company in respect of their membership i.e fees or subscriptions due to the company.

The accounting policies that are material to the Company are set out below. The accounting policies adopted are consistent with those of the previous financial year, unless otherwise stated.

**Note 2. Critical accounting judgements, estimates and assumptions**

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the reported amounts in the financial statements. Management continually evaluates its judgements and estimates in relation to assets, liabilities, contingent liabilities, revenue and expenses. Management bases its judgements, estimates and assumptions on historical experience and on other various factors, including expectations of future events, management believes to be reasonable under the circumstances. There are no critical accounting judgements, estimates and assumptions that are likely to affect the current or future financial years.

The Directors evaluate estimates and judgments incorporated into the financial statements based on historical knowledge and best available current information. Estimates assume a reasonable expectation of future events and are based on current trends and economic data, obtained both externally and within the Company.

**Note 2. Critical accounting judgements, estimates and assumptions (continued)**

*Impairment - general*
The Company assesses impairment at the end of each reporting period by evaluation of conditions and events specific to the Company that may be indicative of impairment triggers.

*Estimation of useful lives of assets*
The estimation of the useful lives of assets has been based on historical experience. In addition, the condition of the assets is assessed at least once per year and considered against the remaining useful life. Adjustments to useful lives are made when considered necessary.

*Lease term*
The lease term is a significant component in the measurement of both the right-of-use asset and lease liability. Judgement is exercised in determining whether there is reasonable certainty that an option to extend the lease or purchase the underlying asset will be exercised, or an option to terminate the lease will not be exercised, when ascertaining the periods to be included in the lease term. In determining the lease term, all facts and circumstances that create an economical incentive to exercise an extension option, or not to exercise a termination option, are considered at the lease commencement date. Factors considered may include the importance of the asset to the Company's operations; comparison of terms and conditions to prevailing market rates; incurrence of significant penalties; existence of significant leasehold improvements; and the costs and disruption to replace the asset. The Company reassesses whether it is reasonably certain to exercise an extension option, or not exercise a termination option, if there is a significant event or significant change in circumstances.

**Note 3. Revenue**

| | 2025<br>$ | 2024<br>$ |
|---|---|---|
| *Core activities* | | |
| State & Territory Contributions | 5,067,361 | 4,678,846 |
| Sales - First aid kits and components | 16,873,771 | 16,209,531 |
| Donations | 61,913 | 75,984 |
| Licence revenue | 120,000 | 120,000 |
| Freight and postage revenue | 387,164 | 318,083 |
| Training service revenue | 336,441 | 375,363 |
| Other | 178,539 | 54,698 |
| Total revenue from operating activities | 23,025,189 | 21,832,505 |
| *Other revenue* | | |
| Rent income | 80,160 | 80,160 |
| Interest income | 93,513 | 74,138 |
| Return on managed investments | 694,890 | 671,146 |
| Sponsorship | 10,000 | 10,000 |
| Total revenue from non-operating activities | 878,563 | 835,444 |
| Total revenue | 23,903,752 | 22,667,949 |

*Disaggregation of revenue*
The disaggregation of revenue from contracts with customers is as follows:

| | 2025<br>$ | 2024<br>$ |
|---|---|---|
| *Timing of revenue recognition* | | |
| Revenue recognised over time | 4,806,202 | 4,348,049 |
| Revenue recognised at a point in time | 18,167,074 | 17,418,472 |
| | 22,973,276 | 21,766,521 |

## Note 4. Surplus from continuing operations

| | 2025 $ | 2024 $ |
|---|---|---|
| **Expenses** | | |
| Depreciation of property, plant & equipment | 97,634 | 101,670 |
| Amortisation of right-of-use asset | 168,132 | 104,832 |
| Interest expense of lease liabilities | 36,172 | 7,482 |
| Stock write offs | 35,813 | 53,199 |

## Note 5. Cash and cash equivalents

| | 2025 $ | 2024 $ |
|---|---|---|
| *Current assets* | | |
| Cash on hand | 1,000 | 700 |
| Cash at bank | 2,859,888 | 4,217,181 |
| Cash on deposit | 173,477 | 142,533 |
| | 3,034,365 | 4,360,414 |

## Note 6. Trade and other receivables

| | 2025 $ | 2024 $ |
|---|---|---|
| *Current assets* | | |
| Trade receivables | 1,351,467 | 2,168,682 |
| Less: allowance for expected credit losses | - | - |
| Other receivables | 202,747 | 90,191 |
| | 1,554,214 | 2,258,873 |

## Note 7. Inventories

| | 2025 $ | 2024 $ |
|---|---|---|
| *Current assets* | | |
| First aid kits and other supplies | 1,266,925 | 1,159,212 |
| Less: allowance for impairment | - | - |
| | 1,266,925 | 1,159,212 |

## Note 8. Other assets

| | 2025 $ | 2024 $ |
|---|---|---|
| *Current assets* | | |
| Prepayments | 398,867 | 131,454 |

## Note 9. Financial assets

| | 2025 $ | 2024 $ |
|---|---|---|
| *Non-current assets* | | |
| Financial assets at fair value through profit or loss | | |
| Managed investments - at market value | 14,983,453 | 13,638,593 |
| Reconciliation of movement in carrying value of investments | | |
| Opening net carrying amount | 13,638,593 | 12,660,714 |
| Additions | 531,038 | 546,205 |
| Fair value gain | 813,822 | 431,674 |
| Closing net carrying amount | 14,983,453 | 13,638,593 |

## Note 10. Property, plant and equipment

| | 2025 $ | 2024 $ |
|---|---|---|
| *Non-current assets* | | |
| Land - at cost | 1,564,028 | 1,564,028 |
| Buildings - at cost | 722,252 | 722,252 |
| Less: Accumulated depreciation | (320,874) | (291,992) |
| | 401,378 | 430,260 |
| Plant and equipment - at cost | 890,310 | 739,399 |
| Less: Accumulated depreciation | (655,188) | (614,337) |
| | 235,122 | 125,062 |
| | 2,200,528 | 2,119,350 |

*Reconciliations*
Reconciliations of the written down values at the beginning and end of the current financial year are set out below:

| | Land $ | Buildings $ | Plant and equipment $ | Total $ |
|---|---|---|---|---|
| Balance at 1 July 2024 | 1,564,028 | 430,260 | 125,062 | 2,119,350 |
| Additions | - | - | 192,412 | 192,412 |
| Disposals | - | - | (13,600) | (13,600) |
| Depreciation expense | - | (28,882) | (68,752) | (97,634) |
| Balance at 30 June 2025 | 1,564,028 | 401,378 | 235,122 | 2,200,528 |

## Note 11. Right-of-use assets

| | 2025 $ | 2024 $ |
|---|---|---|
| *Non-current assets* | | |
| Land and buildings - right-of-use | 1,013,412 | 1,013,412 |
| Less: Accumulated depreciation | (667,180) | (499,049) |
| | 346,232 | 514,363 |

| | 2025 $ |
|---|---|
| Reconciliation: | |
| Balance at 1 July 2024 | 514,363 |
| Depreciation expense | (168,131) |
| Balance at 30 June 2025 | 346,232 |

The Company leases properties for its warehouse under an agreement till July 2027.

The Company leases office equipment under agreements of between one to five years. These leases are either short-term or low value, so have been expensed as incurred and not capitalised as right of use assets.

## Note 12. Trade and other payables

| | 2025 $ | 2024 $ |
|---|---|---|
| *Current liabilities* | | |
| Trade payables | 1,489,350 | 1,688,596 |
| Other payables | 371,543 | 459,205 |
| | 1,860,893 | 2,147,801 |

## Note 13. Employee entitlements

| | 2025 $ | 2024 $ |
|---|---|---|
| *Current liabilities* | | |
| Annual leave | 448,954 | 381,465 |
| Long service leave | 335,904 | 202,370 |
| | 784,858 | 583,835 |
| *Non-current liabilities* | | |
| Long service leave | 23,485 | 136,964 |

## Note 14. Lease liabilities

| | 2025 $ | 2024 $ |
|---|---|---|
| *Current liabilities* | | |
| Lease liability | 147,947 | 147,947 |
| *Non-current liabilities* | | |
| Lease liability | 239,545 | 389,493 |
| *Future lease payments* | | |
| Future lease payments are due as follows: | | |
| Within one year | 197,392 | 184,119 |
| One to five years | 223,963 | 421,355 |
| More than five years | - | - |
| | 421,355 | 605,474 |

## Note 15. Other liabilities

| | 2025 $ | 2024 $ |
|---|---|---|
| *Current liabilities* | | |
| Funds held on behalf of St John Ambulance Papua New Guinea | 113,825 | 216,710 |

## Note 16. Reserves

| | 2025 $ | 2024 $ |
|---|---|---|
| Norma bell youth reserve | 227,389 | 227,389 |

## Note 17. Contingent liabilities

The Directors are not aware of any contingent liabilities (2024: $Nil).

## Note 18. Fundraising

| | 2025 $ | 2024 $ |
|---|---|---|
| *Information to be furnished under the Charitable Fundraising Act* | | |
| Gross proceeds from fundraising | 61,913 | 75,984 |
| Less: Total cost of fundraising | - | - |
| | 61,913 | 75,984 |

## Note 19. Key management personnel disclosures

*Compensation*
The aggregate compensation made to key management personnel of the Company is set out below. There was no compensation made to directors during the year ended 30 June 2025.

| | 2025<br>$ | 2024<br>$ |
|---|---|---|
| Aggregate compensation | 846,305 | 319,076 |

## Note 20. Remuneration of auditors

During the financial year the following fees were paid or payable for services provided by HLB Mann Judd Assurance (NSW) Pty Ltd, the auditor of the Company:

| | 2025<br>$ | 2024<br>$ |
|---|---|---|
| *Audit services - HLB Mann Judd Assurance (NSW) Pty Ltd* | | |
| Audit of the financial statements | 35,500 | 34,000 |
| *Other services - HLB Mann Judd Assurance (NSW) Pty Ltd* | | |
| Assistance with preparation of financial statements | 2,500 | 2,300 |
| Other accounting assistance | - | 900 |
| Tax services | 8,112 | - |
| | 10,612 | 3,200 |
| | 46,112 | 37,200 |

## Note 21. Related party transactions

The Company is the operating body of the Priory in Australia of the Most Venerable Order of the Hospital of St John of Jerusalem (the Order). The Order is incorporated by Royal Charter. The number of order members of the Company is 2,541 (2024: 2,495).

Internationally, the Company is related to the Grand Council of the Order as the governing body of the Order. During the year the Company contributed amounts totalling $560,800 (2024: $571,720) towards the operating costs of the Grand Council.

Refer also note 15 for details of funds held on behalf of St John Ambulance Papua New Guinea.

During the year, the Company made a one-off technology investment (SJX) from St John Victoria for $500,000 (2024: $Nil). Also, there were transfer of Leave provisions from States and Territories for $30,193 (2024: $Nil).

Within Australia, the Company is related to operating and trustee entities in each State and Territory of Australia which it licences and is recognised through the authority of the Company's constitution and the Royal Charter which is recognised in the constitutional documents of each State and Territory entity.

*Transactions with related parties*
The following transactions occurred with related parties:

| | 2025<br>$ | 2024<br>$ |
|---|---|---|
| Sales to States and Territories during the year | 11,482,838 | 10,863,544 |
| Rebate paid to States and Territories during the year | (5,231,277) | (3,538,513) |

**Note 21. Related party transactions (continued)**

*Receivable from and payable to related parties*
Amounts owing by (to) related parties at year end are as follows:

| | 2025 $ | 2024 $ |
|---|---|---|
| Amounts receivable from States and Territories at year end | 1,346,562 | 2,204,992 |
| Amounts payable to States and Territories at year end | (1,324,875) | (1,339,241) |

*Directors' remuneration*
In accordance with the Company's Constitution, a Director is not be paid fees as such except payment or reimbursement of reasonable disbursements relating to the business and activities of the Company or reasonable fees for professional or technical services to the Company previously approved by the Board. There were no other related party transactions during the year.

*Terms and conditions*
All transactions were made on normal commercial terms and conditions and at market rates.

**Note 22. Subsequent events**

The Company entered into a contract for the purchase of an office in Barton for $3,000,000 on 29 August 2025. The Company entered into a contract for the sale of its Deakin premises for $2,300,000 on 29 August 2025.

No other matter or circumstance has arisen since 30 June 2025 that has significantly affected, or may significantly affect the Company's operations, the results of those operations, or the Company's state of affairs in future financial years.

**Note 23. Economic dependence**

The Company is economically dependent on the operating entities of St John Ambulance in each State and Territory of Australia. Details of the funding contributions to those entities are detailed in Note 1.

**Note 24. Limitation of member's liability**

The Company is registered as a company limited by guarantee, and in accordance with the Constitution the liability of members in the event of the Company being wound up would not exceed $1 per member. As at 30 June 2025 the number of members of the Company was 2,541 (2024: 2,495).

**St John Ambulance Australia Limited**
**Directors' declaration**
**For the year ended 30 June 2025**

The Directors of St John Ambulance Australia Limited declare that, in the Directors' opinion:

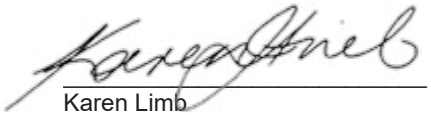
- the financial statements and notes satisfy the requirements of the *Australian Charities and Not-for-profits Commission Act 2012*.
- there are reasonable grounds to believe that the Company will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with subsection 60.15(2) of the *Australian Charities and Not-for-profits Commission Regulation 2012*.

On behalf of the directors



Cameron Oxley
Director



Karen Limb
Director

1 September 2025

**St John Ambulance Australia Limited**
**Directors' declaration under the Charitable Fundraising Act**
**For the year ended 30 June 2025**

In the opinion of the Directors of St John Ambulance Australia Limited:

(i) The financial statements and notes thereto give a true and fair view of all income and expenditure with respect to fundraising appeals conducted by the organisation for the year ended 30 June 2025; and

(ii) The provisions of the *Charitable Fundraising Act 1991,* the regulations under that Act, and the conditions attached to the authority to fundraise have been complied with by the organisation; and

(iii) The internal controls exercised by the Company are appropriate and effective in accounting for all income received and applied by the organisation from any of its fundraising appeals.

(iv) There are reasonable grounds to believe that the Company will be able to pay its debt as and when they fall due and payable.

This declaration is made in accordance with a resolution of the Board of Directors.

Cameron Oxley
Director

Canberra ACT
1 September 2025

Karen Limb
Director

**Independent Auditor's Report to the Members of St John Ambulance Australia Limited**

**REPORT ON THE AUDIT OF THE FINANCIAL REPORT**

**Opinion**

We have audited the financial report of St John Ambulance Australia Limited ("the Company") which comprises the statement of financial position as at 30 June 2025, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements, including material accounting policy information, and the directors' declaration.

In our opinion, the accompanying financial report of the Company has been prepared in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act*, including:

(a) giving a true and fair view of the Company's financial position as at 30 June 2025 and of its financial performance for the year then ended; and

(b) complying with Australian Accounting Standards – Simplified Disclosures and Division 60 of the *Australian Charities and Not-for-profits Commission Regulations 2022.*

**Basis for Opinion**

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Company in accordance with the auditor independence requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* ("the Code") that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We confirm that the independence declaration required by Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, which has been given to those charged with governance, would be in the same terms if given as at the time of this auditor's report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

**Information Other than the Financial Report and Auditor's Report Thereon**

The directors are responsible for the other information. The other information comprises the information included in the director's report for the year ended 30 June 2025, but does not include the financial report and our auditor's report thereon.

Our opinion on the financial report does not cover the other information and accordingly we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial report or our knowledge obtained in the audit or otherwise appears to be materially misstated.

If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

hlb.com.au

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Liability limited by a scheme approved under Professional Standards Legislation.

HLB Mann Judd is a member of HLB International, the global advisory and accounting network.

**Responsibilities of the Directors for the Financial Report**

The directors are responsible for the preparation of the financial report that gives a true and fair view in accordance with the Australian Accounting Standards – Simplified Disclosures and the *Australian Charities and Not-for-profits Commission Act 2012* and for such internal control as the directors determines is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the directors are responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Company or to cease operations, or have no realistic alternative but to do so.

The directors are responsible for overseeing the Company's financial reporting process.

**Auditor's Responsibilities for the Audit of the Financial Report**

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide the those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

**HLB Mann Judd Assurance (NSW) Pty Ltd**
**Chartered Accountants**

**A G Smith**
**Director**

**Sydney, NSW**
**2 September 2025**



# Contact Details

St John Ambulance Australia operates extensively across all States and Territories nationwide, serving the diverse metropolitan, regional, rural, and remote communities in every state and territory. Please see the list below of head office locations for the Australian Priory (Australian Office), as well as all state and territory-based organisations.

### Australian Office
*St John Ambulance Australia Ltd*

**A:** 6/3 Sydney Avenue, Barton, ACT 2600
**T:** (02) 6295 3777
**E:** enquiries@stjohn.org.au
**W:** www.stjohn.org.au

### New South Wales
*St John New South Wales*

**A:** 12 Lyonpark Rd, Macquarie Park NSW 2113
**T:** 02 9745 8888
**E:** customer.service@stjohnnsw.com.au
**W:** www.stjohnnsw.com.au

### Queensland
*St John Ambulance Queensland*

**A:** 6/2 Jenner Street, Nundah 4012
(PO Box 540) Virginia QLD 4014
**T:** 1300 785 646
**E:** enquiries@stjohnqld.com.au
**W:** www.stjohnqld.com.au

### Tasmania
*St John Ambulance Australia (TAS)*

**A:** 177 Main Road, Moonah TAS 7009
**T:** (03) 6271 0333
**E:** tasmania@stjohntas.org.au
**W:** www.stjohntas.org.au

### Western Australia
*St John WA*

**A:** 209 Great Eastern Highway
(PO Box 183) Belmont WA 6984
**T:** (08) 9334 1222
**E:** stjohn@stjohnwa.com.au
**W:** www.stjohnwa.com.au

### Australian Capital Territory
*St John Ambulance Australia ACT Ltd*

**A:** 14 Thesiger Court, Deakin ACT 2600
(PO Box 72, Deakin West ACT 2600)
**T:** (02) 6282 2399
**E:** info@stjohnact.com.au
**W:** www.stjohnact.org.au

### Northern Territory
*St John Ambulance Australia (NT) Inc.*

**A:** 50 Dripstone Road Casuarina NT 0810
(PO Box 40221 Casuarina NT 0811)
**T:** (08) 8922 6200
**E:** info@stjohnnt.org.au
**W:** www.stjohnnt.org.au

### South Australia
*St John Ambulance Australia SA Ltd*

**A:** 85 Edmund Avenue, Unley SA 5061
**T:** (08) 8306 6999
**E:** stjohn@stjohnsa.com.au
**W:** www.stjohnsa.com.au

### Victoria
*St John Ambulance Australia (Vic.) Inc.*

**A:** 601 Blackburn Road, Notting Hill VIC 3168
(PO Box 573, Mount Waverley VIC 3149)
**T:** (03) 8588 8588
**E:** info@stjohnvic.com.au
**W:** www.stjohnvic.com.au





**stjohn.org.au**
enquiries@stjohn.org.au | (02) 6295 5377